

# MEDFORD FIRE-RESCUE ANNUAL REPORT 2018



Honor ★ Integrity ★ Service



## 2018 ANNUAL REPORT CREDITS

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Brian Fish

#### *Operations Chief*

Justin Bates

#### *Fire Marshal*

Greg Kleinberg

#### *Training Chief*

Tom McGowan

#### *Technology Chief*

Justin Keylock

#### *Administration Manager*

Pam Webber

#### *Emergency Manager*

Melissa Cano

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*Thank you to all who contributed  
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### MEDFORD FIRE-RESCUE

#### *Headquarters*

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[www.medfordfirerescue.org](http://www.medfordfirerescue.org)



# MEDFORD FIRE-RESCUE

## 2018 ANNUAL REPORT

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## **OUR MISSION**

We serve our community through risk reduction and all-hazard response to emergencies.

## **OUR VISION**

Medford Fire-Rescue is committed to the City of Medford's Vision:  
"Medford - A fantastic place to live, work, and play."

## **OUR CORE VALUES**

### **Honor**

Respect and esteem for others. Proud to be a part of Medford Fire-Rescue.

### **Integrity**

Adherence to moral principles and professional ethics.  
Sound character. Commitment to honesty.

### **Service**

Helpful action. Addressing the individual and collective needs of our community and providing consistent, excellent service.

## **OUR MOTTO**

“Serve and Preserve”

## MESSAGE FROM THE FIRE CHIEF

**M**edford Fire-Rescue (MFR) is pleased to present our 2018 Annual Report. This report is filled with information that includes not only accomplishments and data from the past year, but also photos and fun facts about the department. Our goal is to provide you with a detailed look into our fine organization.

In 2018, we opened our third new fire station within a two-year period. In May, we had a ribbon-cutting ceremony, celebrating the new Fire Station 3 on Highland Drive. The new station is right next door to the old station. It is located at 534 Highland Drive and is approximately 12,000 square feet. Station 3 houses one engine company and the shift commander, providing service to our community 24 hours a day, every day of the year.

We had several retirements and promotions in 2018, including two battalion chiefs and one fire engineer (engine driver/operator). Those three members had over 80 years of combined service and experience, which was a great benefit to the citizens of our community. It is encouraging to watch others, eager to support our department, step into the vacated roles. This ensures the department progresses while remaining stable, allowing us to provide excellent customer service to the citizens living in and visiting Medford.

During 2018, we responded to several wildfires inside and outside of our valley, helping Oregon and California battle one of the largest wildfire seasons in the history of the western states. Our personnel provided aid during several conflagrations, including the Garner Complex in Oregon and the devastating Camp Fire in California. The lessons learned while working with other organizations in this way builds our knowledge, skills, and abilities so we are able to better serve our local community.

I want to thank our community partners, fellow city departments, and the wonderful citizens we are blessed to serve. One of our major partners is Medford Rural Fire Protection District 2, with whom we have enjoyed a long-lasting relationship and a contract spanning over 60 years. We are honored by the trust you place in us. We do not take this privilege lightly and will continue to live up to our core values of “Honor, Integrity, and Service”.

We hope you enjoy our report. If you have any questions, comments, or concerns, please contact our department headquarters or feel free to stop by and visit one of our fire stations.

Respectfully,



**Brian Fish**  
Fire Chief

# THE HISTORY OF MEDFORD FIRE-RESCUE

**1885**

Medford is incorporated by Oregon in February.

**1895**



An 800 lb fire bell for the hose cart house is purchased for \$100.

**1907**



First horse-drawn chemical wagon is purchased for \$2,300. It carries 1,000 ft of hose and two hand extinguishers. A team of horses is purchased for \$300 to pull the wagon.

**1924**



\$13,500 is used to buy the department's first Stutz Pumper. It can reach speeds of 45 mph and pumps 1,200 gallons of water per minute.

1880

1900

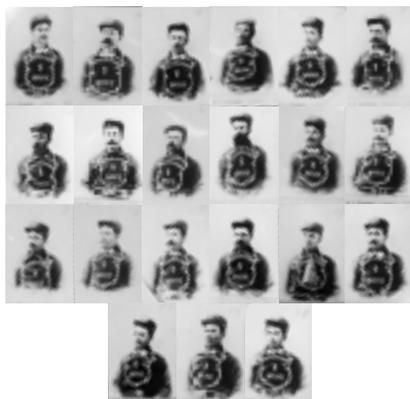
1920

1940

**1944**

The City sells the original Central Fire Hall and moves the fire bell to Station 1 to serve as a memorial.

**1890**



Hose Company membership grows to about 20 men and an improved hose cart with 500 ft of hose is purchased.

**1912**



The department buys its first automobile fire apparatus. It can reach speeds of 40 mph. The cost is \$5,250.

**1908**



Construction of the Central Fire Hall is completed at 110 E. 6th St., near Front St., at a price of \$10,000.

**1929**



The new Fire Hall (Station 1) is built at 402 N. Front St. (on the corner of 3rd and Front).

**1886**



Medford purchases firefighting equipment and soon after, the Medford Hose Company is established.

**1952**



The West Side Station (Station 2) opens at 1241 W. 8th St. after construction began in 1951. The station is fully operational by January.

**2018**

After beginning construction in 2017, the new Station 3, at 534 Highland Dr., is completed in May.



**2017**



The new Fire Station 4 (located in the original location on Table Rock Rd.), is completed in March.

**1975**



Fire Station 5 is built at 2124 Roberts Rd., near N. Keene Way.

**1960**

**1980**

**2000**

**2020**

**1969**



Station 4 and the department training tower are built at 2208 Table Rock Rd.

**1977**

The City begins planning for the demolition of Station 1 and the building is taken down soon after. The fire bell is relocated to Station 4.

**2016**

Construction of a new Station 2 and a new Station 4 begins.

**2000**



Construction on Fire Station 6, at 3700 Barnett Rd., is completed.

**1956**



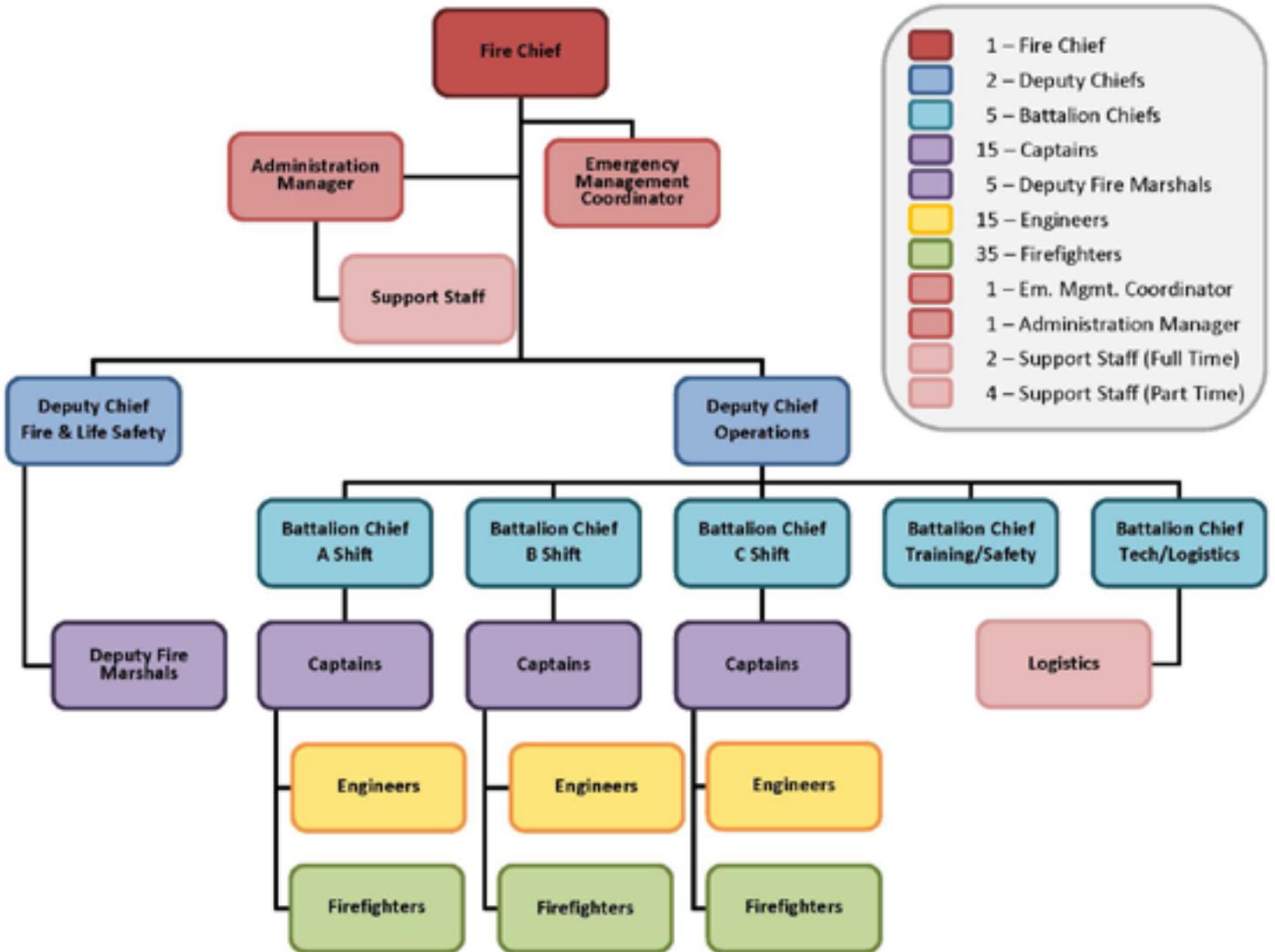
The new East Side Station (Station 3), located at 530 Highland Dr., is completed and begins operating in June.

**2017**



In February, the new Station 2 is completed and begins operating from its new location at 1107 Stewart Ave.

# ORGANIZATIONAL CHART



- 1 – Fire Chief
- 2 – Deputy Chiefs
- 5 – Battalion Chiefs
- 15 – Captains
- 5 – Deputy Fire Marshals
- 15 – Engineers
- 35 – Firefighters
- 1 – Em. Mgmt. Coordinator
- 1 – Administration Manager
- 2 – Support Staff (Full Time)
- 4 – Support Staff (Part Time)



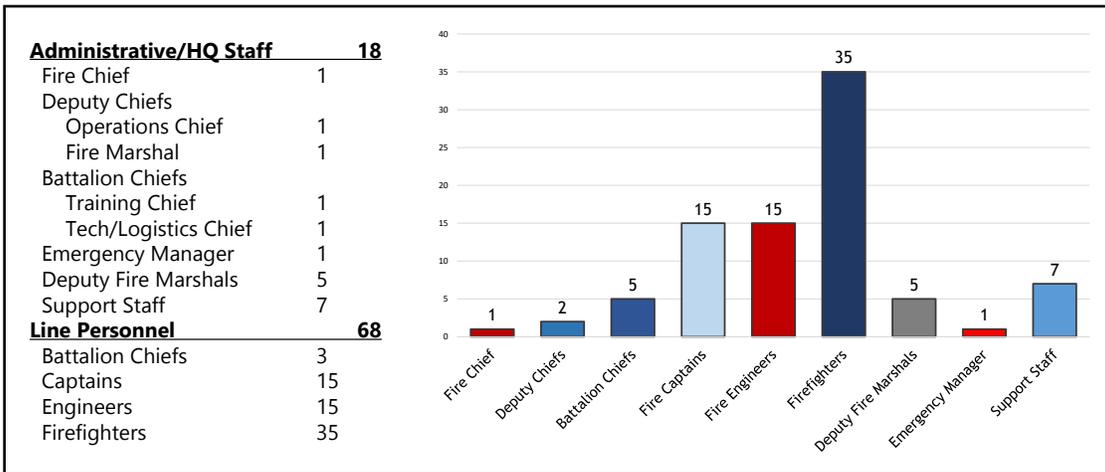
# PERSONNEL STATISTICS

## Medford Fire-Rescue 2018

Total # of Employees	86
Average Employee Age	42
Average Years of Service	12
Retirements	3
Promotions	6
New Employees	9
Full-Time Employees	82
Part-Time Employees	4

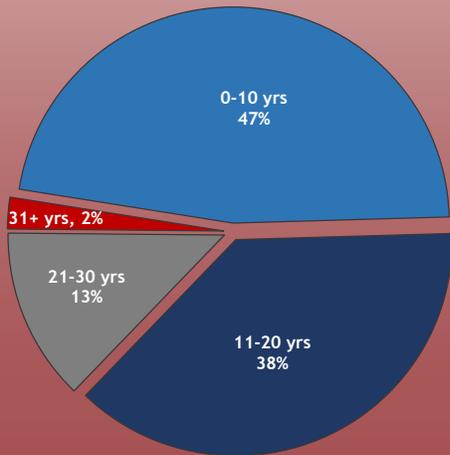


As of 12/31/18: 85 employees and 1 vacant firefighter position



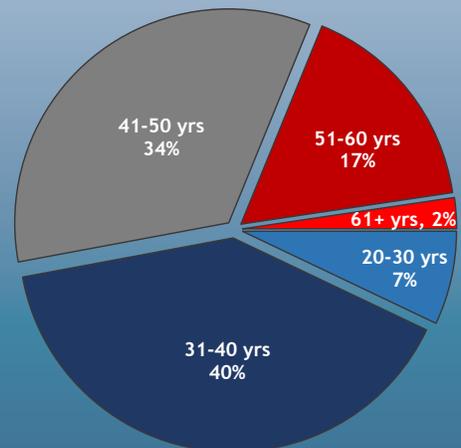
## YEARS OF SERVICE

Years Served	# of Employees	Overall %
0-10	40	47%
11-20	32	38%
21-30	11	13%
31+	2	2%



## AGES OF PERSONNEL

Age (in years)	# of Employees	Overall %
20-30	6	7%
31-40	34	40%
41-50	29	34%
51-60	14	17%
61+	2	2%



# MEDFORD FIRE-RESCUE PERSONNEL

## Fire Chief



Brian Fish

## Deputy Chiefs



Justin Bates



Greg Kleinberg

## Battalion Chiefs



Brian Farber



Kip Gray



Justin Keylock



Tom McGowan

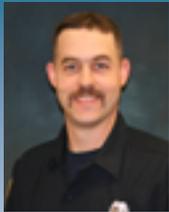


Erin Sawall

## Fire Captains



Dave Ackles



Bryan Baumgartner



Sean Fey



Chuck Glose



Randy Green



Chris Howard



Jason John



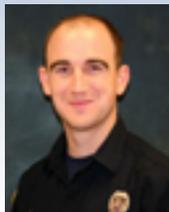
Mike Longo



Seth McEwen



Graham Payer



Jon Peterson



Allan Rogers



Sean Schmidt



Kevin Watt



Rob Wright

## Fire Engineers



Chuck Barrie



Steve Blumberg



Lars Borosund



Dan Buchanan



Andrew Burg



Derrek Butterfield



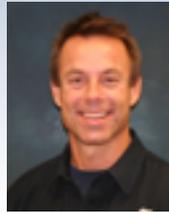
Travis Chronister



Kevin Geller



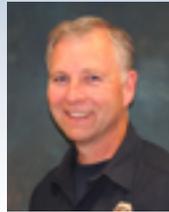
Tim Harvey



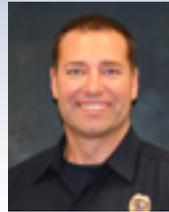
Dave Herick



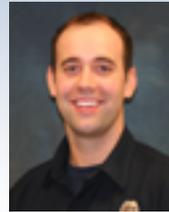
Randy Horner



Dennis Macey



Jon Murphy



Marc Trautz



Curtis Wilcox

## Administration Manager



Pam Webber



Kristen Agotta



Christa Bennett



Gayle Cotone



Randy Kalista



Kelly Kleinberg



Stephany Smith-Pearson

## Administrative Support Staff

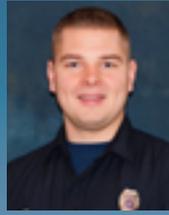
## Firefighters



Josh Allphin



Eli Champagne



Noah Davis



Tim Dundas



Justin Fish



Brandon Grissom



Josh Guinn



Brian Hammer



Wes Hammer



Mike Haughey



Brandon Jones



Aaron Kersey



Travis Landen



Rich Martin



Joel Matlock



Jeff Matschke



Kris Miller



Kyle Miller



Jeremy Nelson



Kyle Nelson



Tyler Nelson



James Oppelt



Dave Penicook



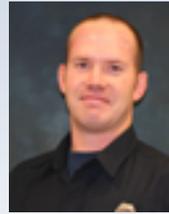
George Ramsey



Cole Rohrbough



Manny Sharp



Ryan Stidham



Bryan Studebaker



Matt Tate



Jim Turke



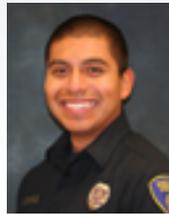
Nathan Wickham



Ryan Willits



Dave Wood



Eric Zurita



Honor - Integrity - Service

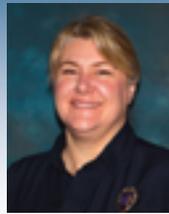
## Deputy Fire Marshals



Chase Browning



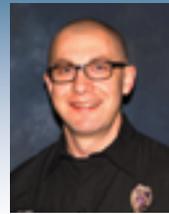
Tanner Farrington



Samantha Metheny



Steve Parks



Mark Shay

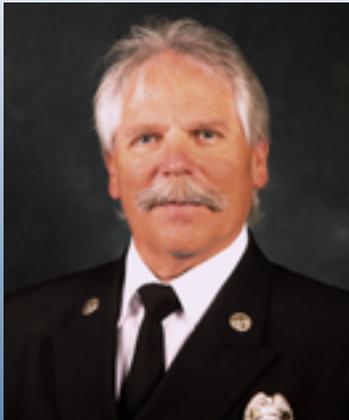


Melissa Cano

## Emergency Manager

# RETIREMENTS

## Battalion Chief | Rick Rohrbough



**Rick Rohrbough**  
*36 Years of Service*

On February 1, 1982, Rick joined MFR as a firefighter. He was promoted to Fire Engineer in 1985 and then to Fire Captain in 1995. Rick received the title of Battalion Chief in 2014. During his career at MFR, he was part of the HazMat team and was a strike team leader sent to aid in conflagrations. He also organized our yearly 9/11 Firefighter Memorial Stair Climb. Rick looks forward to being able to spend more time camping with family and friends during retirement. After more than 36 years of dedicated service, Chief Rohrbough retired on April 30, 2018.



## Fire Engineer | Bill Parks



**Bill Parks**  
*25 Years of Service*



Bill became part of MFR on September 1, 1993. He was hired on as a firefighter and soon after, Bill obtained his Paramedic certification. In 2012, he was promoted to Fire Engineer. Bill was a certified Child Passenger Safety Technician and played a key role in our Child Safety Seat Program. He was a member of the EMS Committee and also managed repairs and services of the department's SCBA gear, EMS supplies, and controlled medications. Bill plans to spend more time with his children during retirement. On September 29, 2018, Bill retired after contributing more than 25 years of service to the community.



# Battalion Chief | Ron Nelson



**Ron Nelson**  
21 Years of Service

Ron began his career with Medford Fire-Rescue on September 3, 1996. He started as a firefighter and was promoted to Fire Captain in 2006. Ron joined the Regional HazMat team and in 2016, he received another promotion, this time to the position of Battalion Chief. When asked what he looks forward to most after retirement, Ron replied, "Travel - no boundaries or time limits." Ron retired on April 29, 2018 after more than 21 years of service to our community.



## 2018 Retirement Dinner



From Left: Wayne Painter, retired 2017. Ron Nelson, retired 2018. Dale Mawhirter, retired 2017. Rick Rohrbough, retired 2018. Dave Heaton, retired 2017. Ken Goodson, retired 2015. Not present: Kelly Jensen, retired 2016.

The local Firefighter's Union hosted a dinner in June to celebrate MFR's retirees. Seven retirees from recent years were honored, with both past and current firefighters and their families in attendance. It's a great time for the firefighter family to have a reunion!



# PROMOTIONS

Each year, MFR conducts promotional exams. To be eligible to take the exams, employees must first be qualified to act in the capacity of the position they are testing for. The ability to act in capacity (AIC) is achieved through strategic mentoring programs combined with in-house training under senior leadership. In addition, appropriate certification for each position is required through the National Fire Protection Association. The promotion system consists of an application process and an extensive assessment center. The assessment center is comprised of several evaluation stations that challenge and validate the employee's skill level and ability to perform the responsibilities specific to the position. Employees are then placed on a ranked eligibility list for future promotion opportunities. When the need to fill a vacancy arises, employees on the eligibility list are given the chance to share their experience, passion, and contributions to the department through an interview with the Fire Chief.



**Brian Farber**  
*Captain to Battalion Chief*  
*Promoted May 1, 2018*  
*Employee since 1994*



**Kip Gray**  
*Captain to Battalion Chief*  
*Promoted May 1, 2018*  
*Employee since 1999*



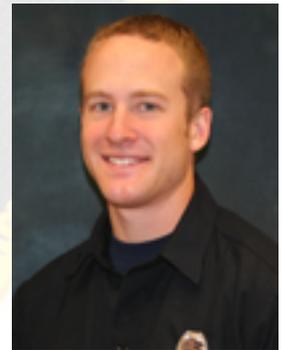
**Mike Longo**  
*Firefighter to Captain*  
*Promoted May 1, 2018*  
*Employee since 2003*



**Graham Payer**  
*Engineer to Captain*  
*Promoted May 1, 2018*  
*Employee since 2007*



**Lars Borosund**  
*Firefighter to Engineer*  
*Promoted May 1, 2018*  
*Employee since 2007*



**Andrew Burg**  
*Firefighter to Engineer*  
*Promoted October 1, 2018*  
*Employee since 2010*

# AWARDS & RECOGNITIONS

## RITA INSTRUCTOR OF THE YEAR

Presented by the  
Rogue Interagency Training Association (RITA)

### Captain Mike Longo



March 15, 2018

RITA President and MFR Training Chief Tom McGowan (right) presents Captain Mike Longo (left) with RITA's Instructor of the Year Award.



## OFIA INSTRUCTOR OF THE YEAR

Presented by the  
Oregon Fire Instructors Association (OFIA)

### Captain Mike Longo



April 19, 2018

Captain Mike Longo (center) accepts the OFIA Instructor of the Year Award in April.



## OSHS/SDIS EXCELLENCE IN SAFETY & HEALTH

Presented by the  
Oregon Safety & Health Section (OSHS) &  
Special Districts Insurance Services (SDIS) Trust

### Captain Jon Peterson



May 10, 2018 in Redmond, OR

From left: Jason Jantzi (SDAO), Dave Pickhardt (OSHS), Jon Peterson (MFR), and Tom McGowan (MFR)



## 2018 Anniversaries



### YEARS OF SERVICE

Chase Browning  
Wes Hammer  
Manny Sharp  
Bryan Studebaker



### YEARS OF SERVICE

Travis Chronister  
Travis Landen  
Rich Martin  
Samantha Metheny  
Jim Turke



### YEARS OF SERVICE

Chuck Glose  
Randy Horner  
Mike Longo  
Rob Wright



### YEARS OF SERVICE

Dave Ackles  
Justin Bates  
Sean Fey  
Pam Webber



### YEARS OF SERVICE

Tim Harvey  
Joel Matlock  
Jon Murphy  
Bill Parks



### YEARS OF SERVICE

Chuck Barrie  
33 years  
Dennis Macey  
31 years  
Rick Rohrbough  
36 years

## Medford Fire-Rescue's Challenge Coin

Challenge coins are a tradition among fire departments. The medallion signifies that a person is a member of the organization and it promotes camaraderie. The coins also represent loyalty and service, honoring the men and women who are dedicated to risking their lives to save others.

MFR's coin is a symbol of 132 years of unity, pride, and teamwork. Our own Fire Chief, Brian Fish, created the firefighter illustration for the front of the current coin, and it is engraved with our core values of Honor, Integrity, and Service.



Front of Coin



Back of Coin



Department Patch



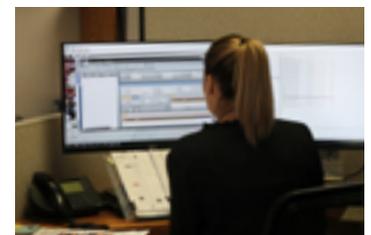
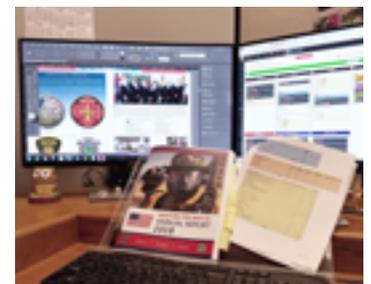
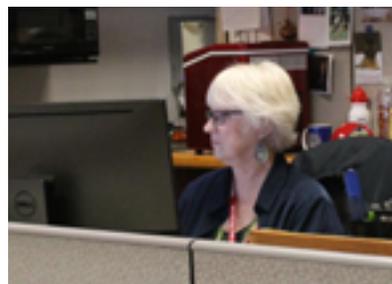
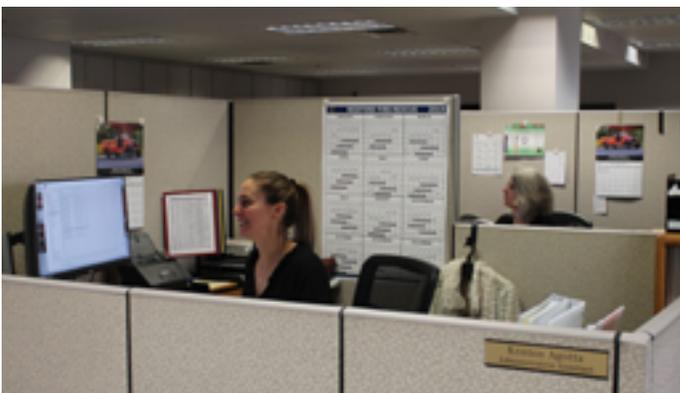
Department Logo

# SUPPORT STAFF



Our Administrative Support Staff is comprised of three full-time and four part-time employees, including the Administration Manager, Pam Webber. Most of the Support Staff are located at MFR's Headquarters, which is in the Lausmann Annex, near Medford's City Hall. Successful communication with the public, firefighters, and other city departments is paramount and our staff handles a variety of tasks for the department to accomplish this goal. Each Support Staff member is also assigned individual tasks, assisting different divisions within MFR and departments within the City. Here are just a few examples of the responsibilities of staff members:

- Assisting the public with general information
- Budgeting
- Liaison for Medford Fire District 2
- Accounts payable
- Purchasing
- Payroll & Human Resources
- Arranging training events
- Coordinating public & department events
- Statistical research & analysis
- Issuing burn permits
- Records retention
- Mapping emergency response zones
- Maintaining various databases
- Fulfilling records requests
- Scheduling inspections
- Ordering & delivering supplies
- Accident & injury reporting
- Creating public documents & publications



**Headquarters handled 5,000+ phone calls in 2018**

## MESSAGE FROM THE EMERGENCY MANAGER

Disasters and emergencies know no boundaries and neither does Medford Fire-Rescue's Emergency Management Program. While the primary objective is to prepare the City of Medford and its residents for an emergency by following state and federal guidelines, we strive to do more by personalizing plans and actions to be specific to the Rogue Valley.

The Emergency Management Coordinator (EMC) position was vacant for much of 2018. The program is now receiving a much needed modernization of how we best prepare, plan, operate, and recover from incidents. While the threat of wildfire is the most common hazard in our region, planning encompasses all possible threats including earthquake, severe weather, and utility failures to name a few. This planning includes the composition of our City's Natural Hazard Mitigation Plan (NHMP), Emergency Operations Plan (EOP), and Continuity of Operations Plan (COOP). While an updated version of the NHMP was approved by FEMA, the State Office of Emergency Management, and our Medford City Council in early 2018, the EOP and COOP are still 10 years outdated. This is why the up-

date and functionality of these two plans is a priority for our City's Emergency Management moving forward. Each one of these plans acts as a guiding light for how to function during and after an event. We are hoping with these updates comes better community outreach, information sharing, and training across multiple disciplines.

Alongside planning and preparation comes our community outreach. At the end of 2018, the City's EMC adopted and implemented a nationwide initiative called 'Do 1 Thing'. The program asks the community to do one thing each month so that by the end of the year, each resident has a complete emergency plan. Our program breaks emergency planning down into small and easy steps to help alleviate the stress of doing everything at once. The groundwork was laid in 2018, and 'Do 1 Thing' will be kicked-off in January 2019.

Finally, we are only as prepared as we train to be. This is why immediate actions were taken to account for City employee training, both on a federal and local level. We have to meet specific requirements to maintain FEMA-compliance and are constructing a foundation in which 'emergency response' involves all City Departments, and not just Medford Fire-Rescue and Medford Police. Workgroups have already been formed to carry this initiative through in order to create a well-rounded and prepared staff.

We are proud of our early efforts to revamp the Emergency Management program and look forward to the exceptional service this will bring to our community in the years to come.

Respectfully,



**Melissa Cano**  
Emergency Management Coordinator

# MEDFORD FIRE DISTRICT 2



MFR has provided fire protection to Medford Rural Fire Protection District 2 (MRFPD2) under contractual agreement since 1952. District 2 covers more than 30 square miles and is home to over 11,000 residents. Through our partnership, MFR provides administrative services, emergency dispatch, firefighting personnel, emergency medical response, a regional hazardous materials team, heavy rescue, and life safety services. Additionally, our Fire and Life



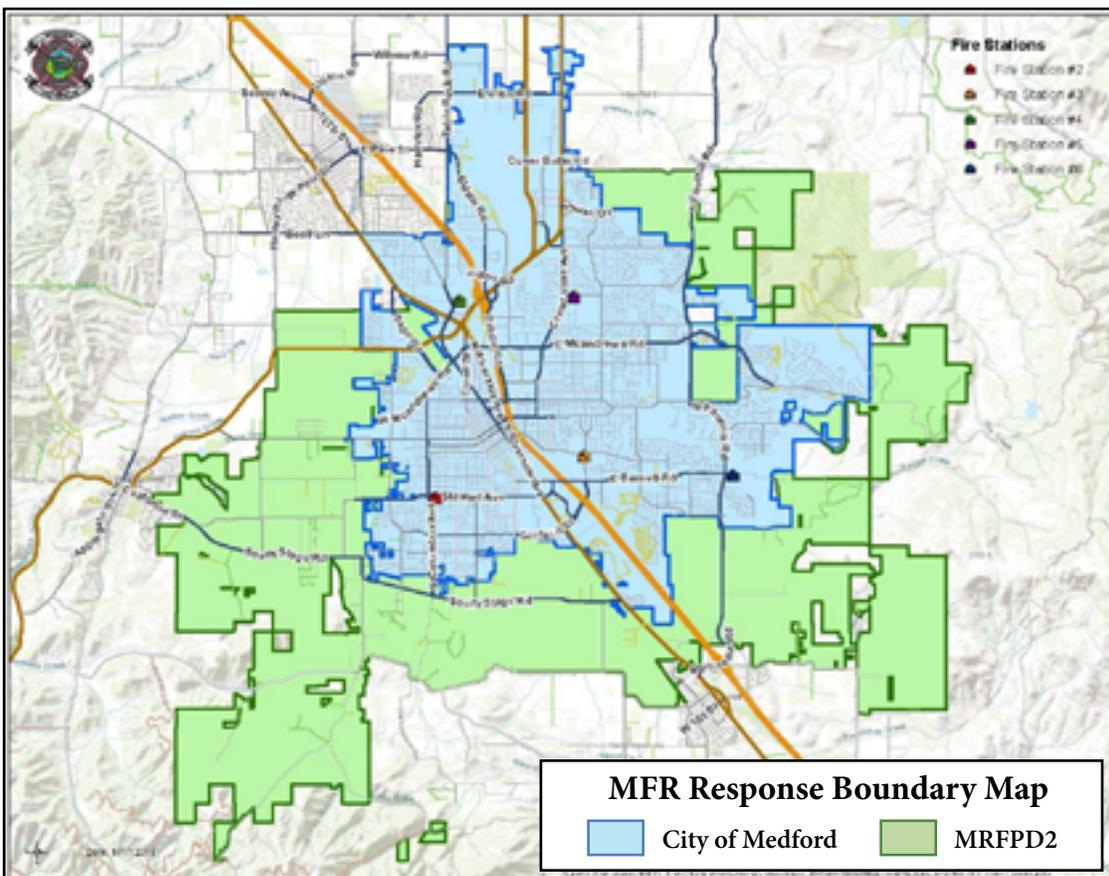
Safety Division conducts public education, building safety inspections, new construction plans review, and fire investigations. All of these services are enhanced through mutual aid agreements with neighboring fire authorities.



### MRFPD2 Board of Directors

From Left: Dan Marcisz, Bill Riggert, Joe Brooks, Jack Tait, & Bob Sheets

MRFPD2 owns approximately 50% of MFR's fire apparatus and funds a portion of firefighting equipment, firefighter training, and medical equipment. The current 10-year contractual agreement for \$1.5 million per year is renewable in 2027. Our long-term partnership has been mutually beneficial for both parties and improves the service we provide to the members of our community.



MRFPD2 mailed out over 7,000 spring and fall newsletters to residents in 2018 and about 3,000 burn permits.

# MEDFORD FIRE-RESCUE FACILITIES

**HEADQUARTERS (HQ)**  
200 South Ivy Street, Room 180  
Medford, OR 97501

**FIRE STATION 2**  
1107 Stewart Avenue  
Medford, OR 97501

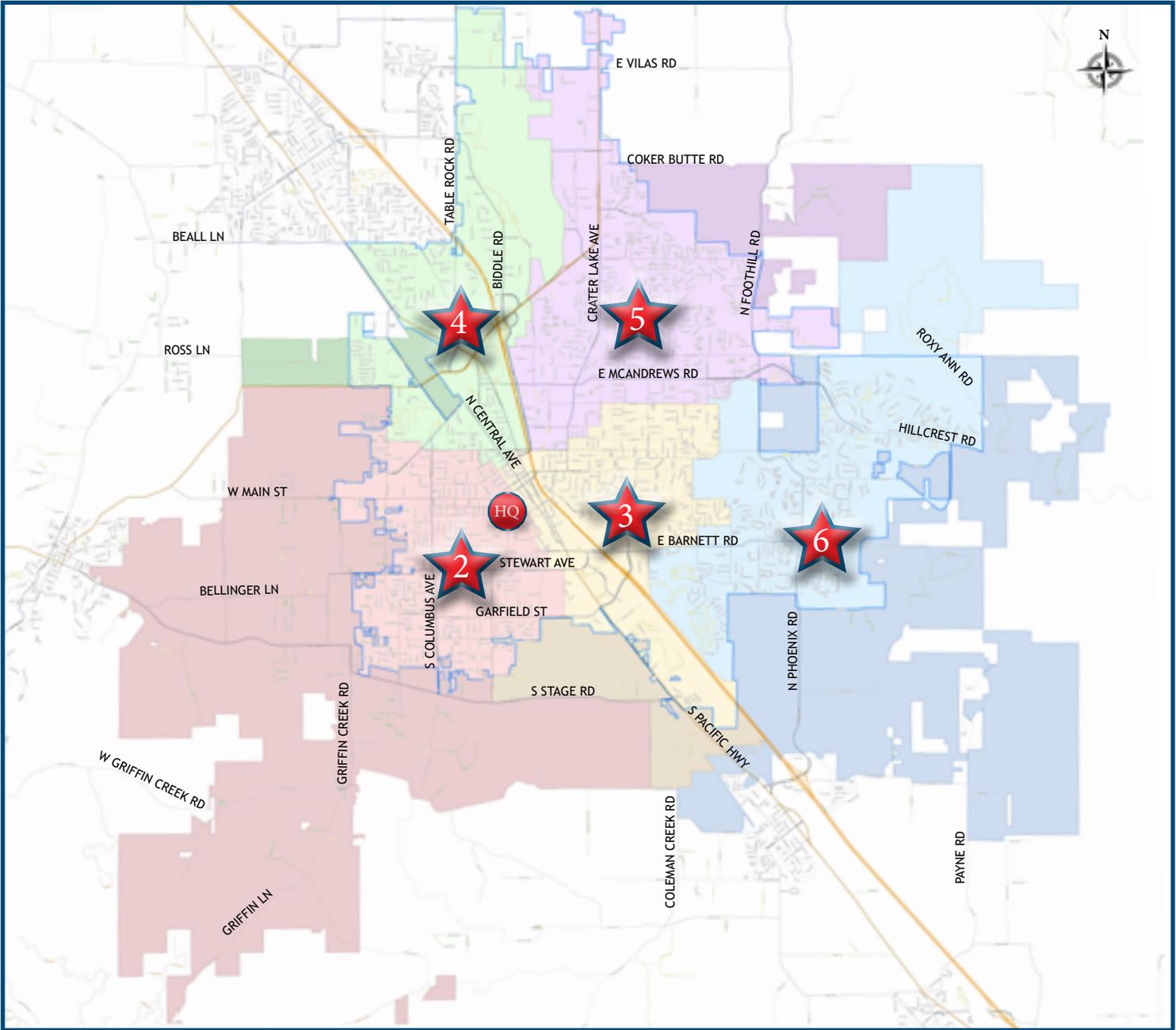
**FIRE STATION 3**  
534 Highland Drive  
Medford, OR 97504

**FIRE STATION 4**  
2208 Table Rock Road  
Medford, OR 97501

**FIRE STATION 5**  
2124 Roberts Road  
Medford, OR 97504

**FIRE STATION 6**  
3700 Barnett Road  
Medford, OR 97504

# FIRE STATION MAP



Medford Fire-Rescue has five fire stations strategically placed throughout the City of Medford. Each fire station is assigned a first response zone. The lighter shaded colors on the map above represent response zones within city limits and the darker shades represent response zones for the rural district.

**Station 2**  
1107 Stewart Ave

**Station 3**  
534 Highland Dr

**Station 4**  
2208 Table Rock Rd

**Station 5**  
2124 Roberts Rd

**Station 6**  
3700 Barnett Rd

# STATION 3 CONSTRUCTION



One major highlight of 2018 was the completion of our new Fire Station 3. We are excited to use this new and improved facility to better serve the public. The original station could no longer meet the needs of the department. In order to continue providing excellent service to a rapidly growing community, the station needed a complete overhaul. The older building was not up to current code requirements and, among other concerns, the absence of a fire suppression system and an exhaust ventilation system needed to be addressed. The decision was made to construct a new Station 3 using funding approved by the City Council in 2013.



**The Original Fire Station 3**  
~Built 1956~  
530 Highland Drive



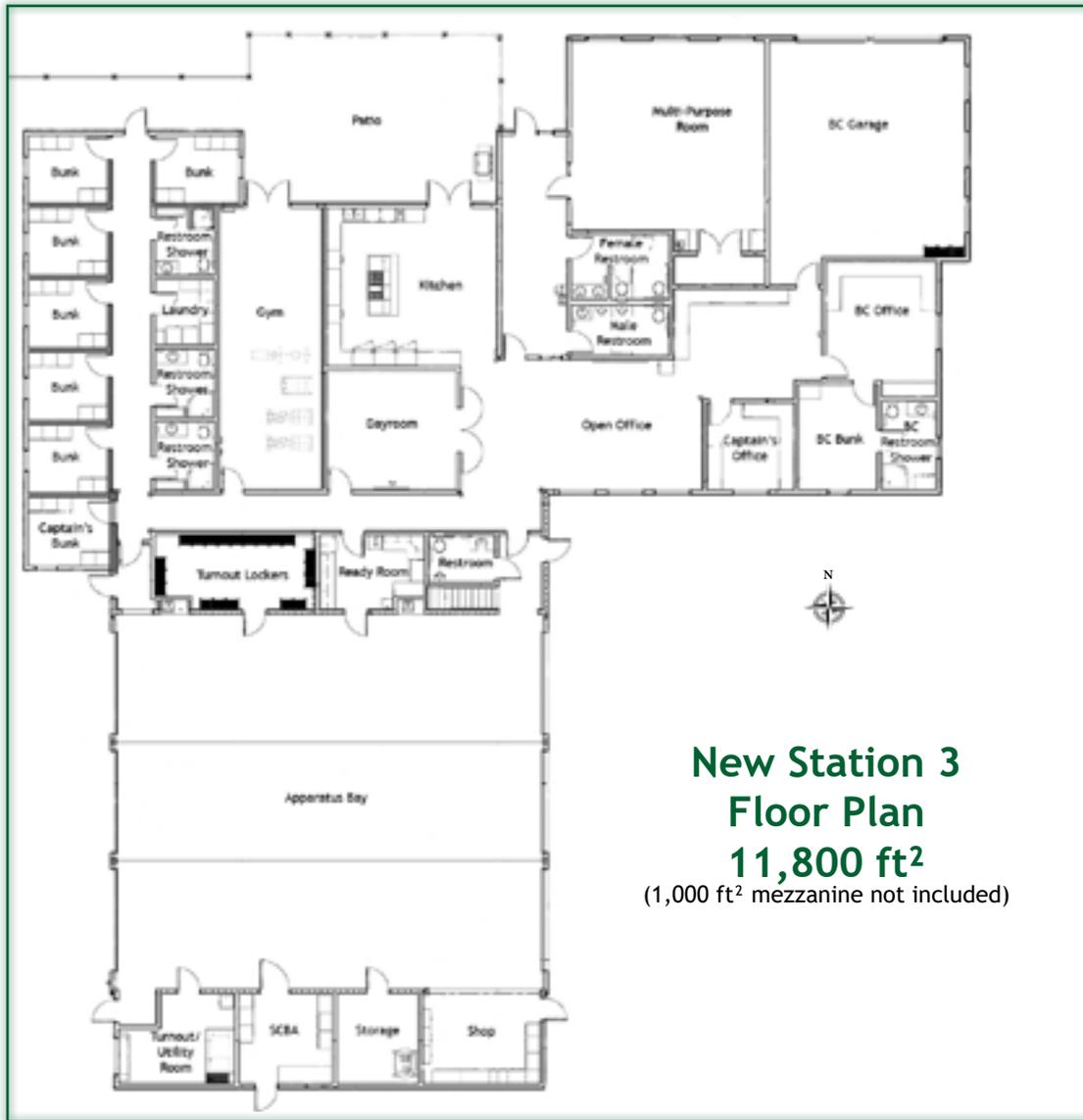
Built in 1956, the original Station 3 was our second oldest station. The 62-year-old facility on Highland Drive was located near Bear Creek Park. The structure measured about 4,300 square feet and was built on .57 of an acre. In addition to housing a crew of firefighters, the station was also home to the office and bunk of the Battalion Chief (BC). After adding a drive-thru bay in 1976, the station had room to accommodate the heavy-rescue engine, reserve engine, brush rig, BC rig, and reserve BC rig.



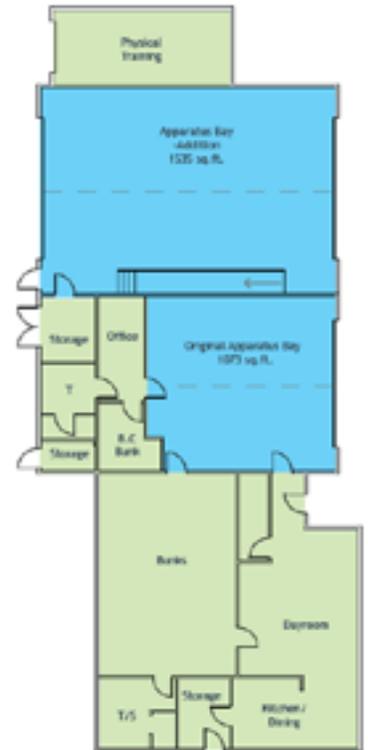
Site of New Station 3



Original Station 3



Original Station 3 Floor Plan  
4,383 ft<sup>2</sup>



3D Rendering of the New Station

# STATION 3 CONSTRUCTION



July 2017

From the  
Ground  
Up...





May 2018

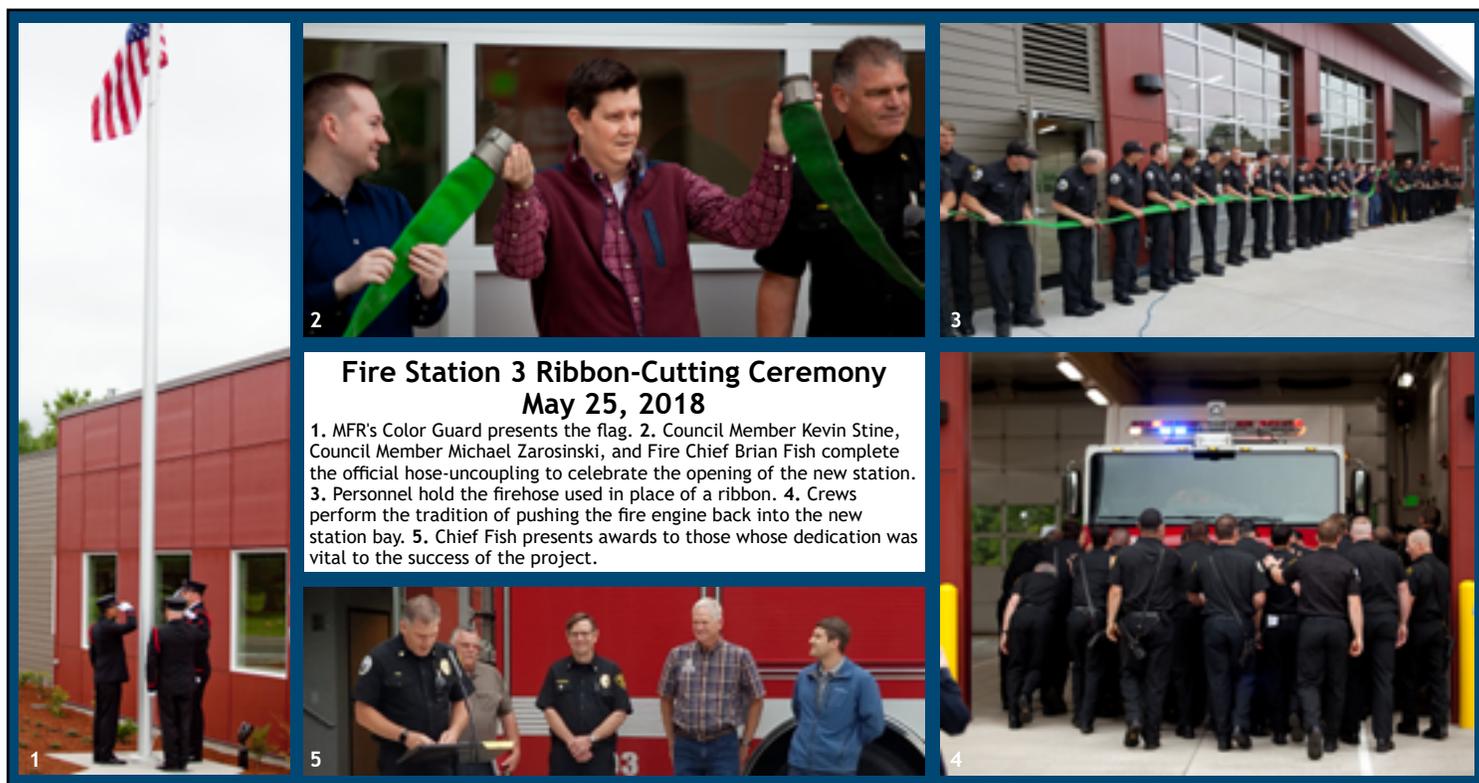


# THE NEW FIRE STATION 3



Occupying 1.2 acres and measuring about 12,000 square feet, the new, larger Station 3 is just south of the original structure. The larger facility allows room for more apparatus and personnel, while leaving room for future growth. Parking has been expanded to accommodate MFR staff and members of the public. The new location is further from the Highland Drive and Siskiyou Boulevard roundabout, which makes it safer and easier to deploy fire apparatus from the station and return them to the station bay. Key features of the new station include an exhaust removal system and a turnout washer-extractor. By adding these components, fire-fighters will be better protected from the toxins they are exposed to. Besides a larger living area, kitchen, and gym, other improvements include individual bunks, individual restrooms and showers, public restrooms, a conference room, and increased storage.

The groundbreaking ceremony took place July 13, 2017. Construction stayed on schedule and the building was completed on-time. Fire Station 3 began operating after a ribbon-cutting ceremony (or, in classic MFR tradition, a hose-uncoupling ceremony) on May 25, 2018.





## Pieces of History

The two 91-year-old lampposts outside of Station 3 serve as reminders of Medford's history. In 1927, a new Medford City Hall was built on the corner of 5th Street and Central Avenue. These two lampposts flanked the front entry of the City Hall before it was demolished in 1973. They were then moved to the original Fire Station 2 on 8th Street. When the new Station 3 was being constructed, the lampposts were recovered from Station 2, which was no longer being used by the department. The posts were refurbished and installed on the north side of Station 3, in front of the BC Rig's bay.



### City Hall

5th St. & Central Ave.  
Built in 1927 and demolished in 1973



**Original Fire Station 2**  
8th St. & Lincoln St.  
Built in 1952



**New Fire Station 3**  
Highland Dr. & Siskiyou Blvd.  
Built in 2018

# THE NEW FIRE STATION 3

## A Look Inside...

Day Room



Old



New

Kitchen



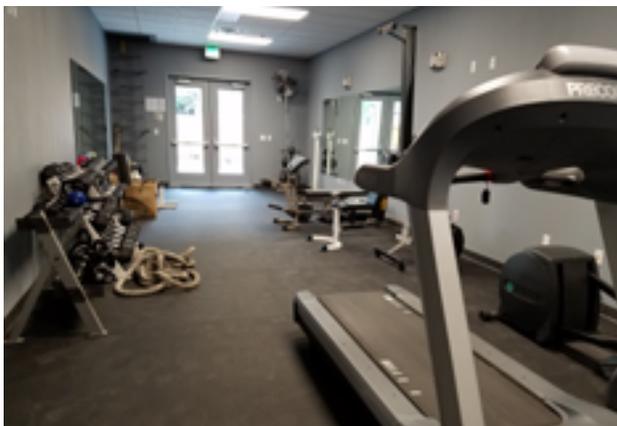
Old



New

**Right:** With more available space, the gym/physical fitness room has expanded and now has additional training equipment.

**Far Right:** The new, spacious station bay can house more fire apparatus.





### Crew Bunks



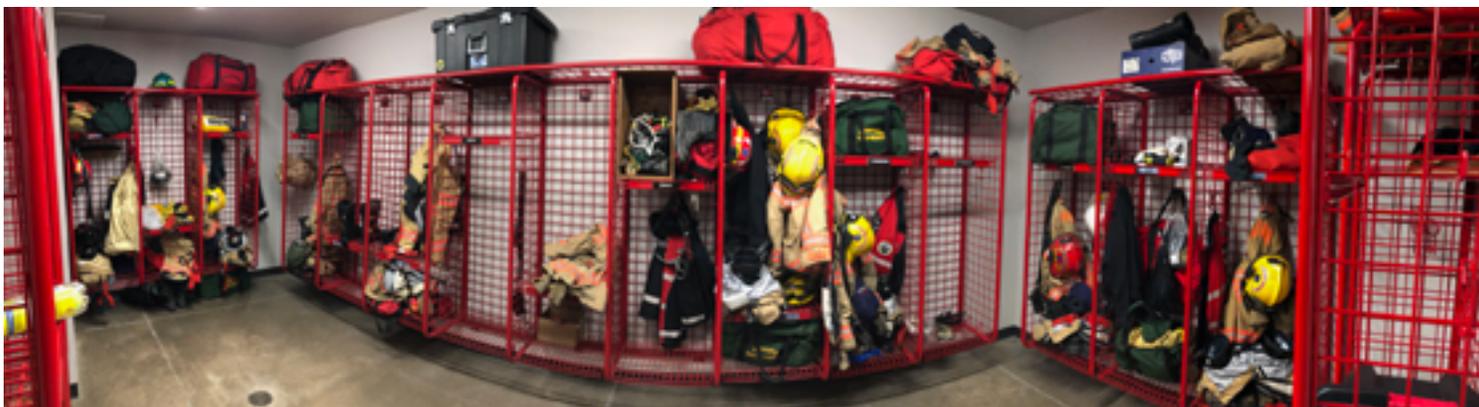
In the old station, crews slept in one room. The entire crew had one shower, which was in one shared restroom. The new station has private, individual bunks with more room and storage, with the goal of promoting quality sleep. There are seven bunks, including a Captain's bunk. Three private restrooms and showers have been added. The BC has their own bunk, restroom, and shower on the North side of the building.

### Workspace



Station 3 was built with the proper amount of space to provide adequate workstations for each crew member. The Captain and the BC now have their own separate offices.

**Below:** The turnout locker room is a new addition. Before, turnouts and gear were stored in the engine bay. Now gear is stored in a separate space, protecting the turnouts and firefighters from exhaust and pollution.



## New Additions:



Multi-Purpose Room



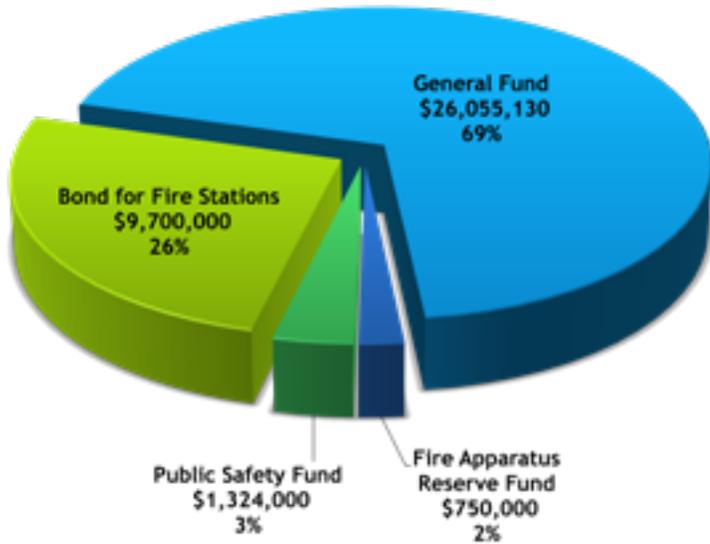
Public restrooms and drinking fountains



Turnout Washer-Extractor

Firefighters are regularly exposed to high levels of contaminants, such as chemicals, biological agents, and particulate matter. The key to limiting exposure is to immediately decontaminate their gear. The station is now equipped with a washer-extractor that will properly clean turnouts and gear.

## Total Budget Resources \$37,829,130



### Resources

General Fund*	\$26,055,130
Bond for Fire Stations	\$9,700,000
Public Safety Fund	\$1,324,000
Fire Apparatus Reserve Fund	\$750,000
<b>TOTAL</b>	<b>\$37,829,130</b>

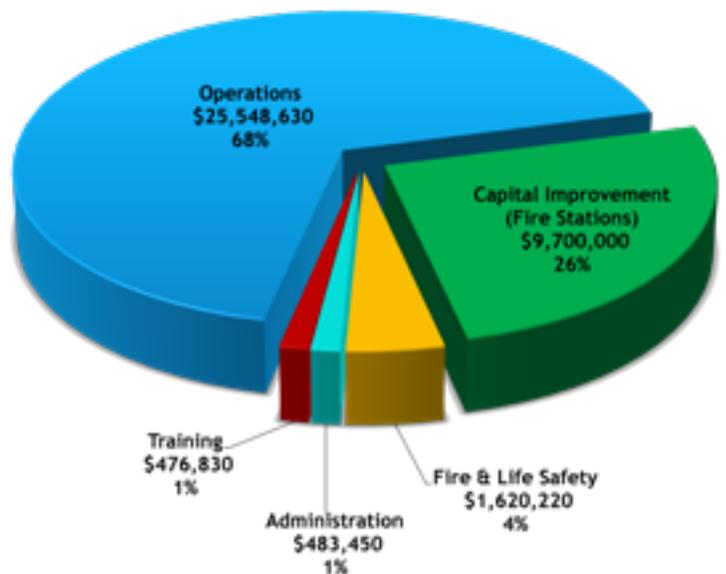
\*General Fund includes MRFPD2 annual contractual obligation (\$3,090,056 of total biennial resources)

## Total Expenditures \$37,829,130

### Expenditures (by Division)

Administration	\$483,450
Operations*	\$25,548,630
Fire & Life Safety	\$1,620,220
Training	\$476,830
Capital Improvement (New Stations)	\$9,700,000
<b>TOTAL</b>	<b>\$37,829,130</b>

\*Operations includes Capital Outlay & Public Safety Fund



Total City Operating Budget	\$373,377,420
City 2016 Assessed Value	\$6,228,323,000

The Operations Division's primary goal is to protect our citizens by responding to emergency calls within our service district and in our neighboring communities. We respond to a variety of emergency call types, such as structure fires, medical emergencies, vehicle collisions, hazardous materials incidents, and other life-threatening situations. In 2018, we responded to numerous wildfires in the surrounding local area and sent apparatus and personnel to aid in seven conflagrations across the state and in California. Additionally, we handle less serious situations. Our personnel strive to help our citizens when they need it and try to make a positive difference in every situation.

The Deputy Chief of Operations oversees 71 MFR employees, including three Battalion Chiefs who each supervise the Captains, Engineers, and Firefighters assigned to one of three shifts. Together they staff our five fire stations, 24 hours a day, seven days a week. In May, we had the privilege of hiring five outstanding firefighters to fill spots left by retiring employees. They are off to a great start and have been a terrific addition to our fire family.

Time frequently plays a significant role in the difference between life and death. Our goal is to reach emergency calls within five and a half minutes from time of dispatch within the city limits, and within nine minutes in our rural area, 90% of the time. We met that goal 73% of the time in the city and 91% of the time within our rural district. We use a variety of vehicles for emergency response, including traditional red fire engines, an aerial ladder truck, medically equipped wildland units, and other specialized equipment.

Demand for emergency response has increased over the last 20 years, up 121%, while staffing has increased by 15% in that same period. MFR responded to 11,693 individual calls for service and provided 14,030 unit responses in 2018. We utilize our available resources very creatively and effectively to serve the community efficiently. One of the strategies we use to accomplish this is called "Closest Forces". Using GPS and computer technology, the closest available fire engine to an emergency is dispatched, regardless of jurisdictional boundaries. This benefits the citizens of our community, as well as the citizens in the greater Rogue Valley area, by getting emergency personnel to the scene as quickly as possible.

After relocating Fire Station 2 from 8th Street to Stewart Avenue in 2017, we found that the call volume for that station was reduced while calls for service for Fire Station 3 increased. In late 2018, we adjusted personnel assignments to provide Station 3 with two responding crews for the majority of the time, as staffing allows. This balanced the work load on the personnel assigned to Station 3, which is now our busiest station.

The Operations Division is proud of our accomplishments in 2018. We will continue to serve our citizens with honor, integrity, and exceptional service in the year ahead. We look forward to the rewards and challenges that will come in 2019 as we strive to do our very best for the citizens of this great community.

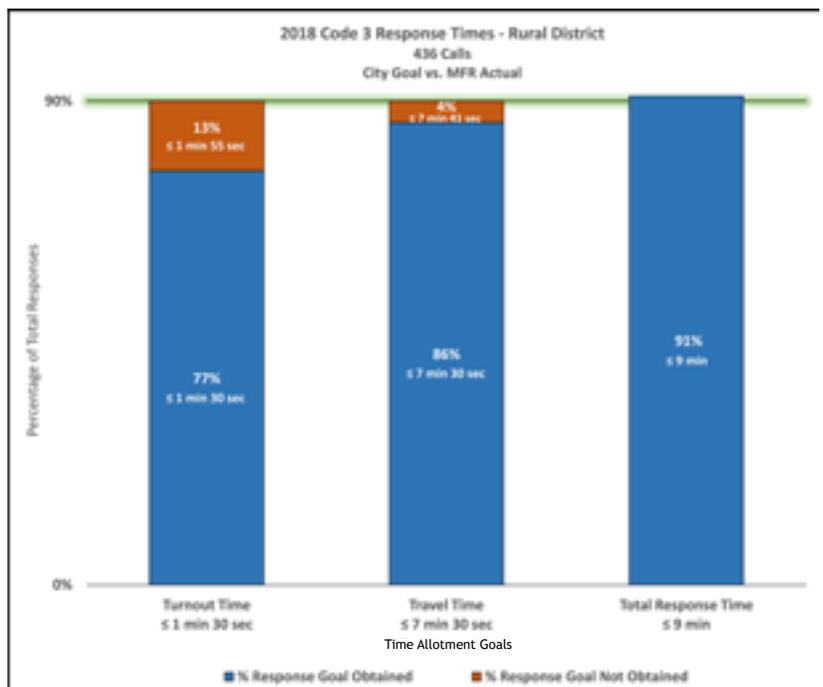
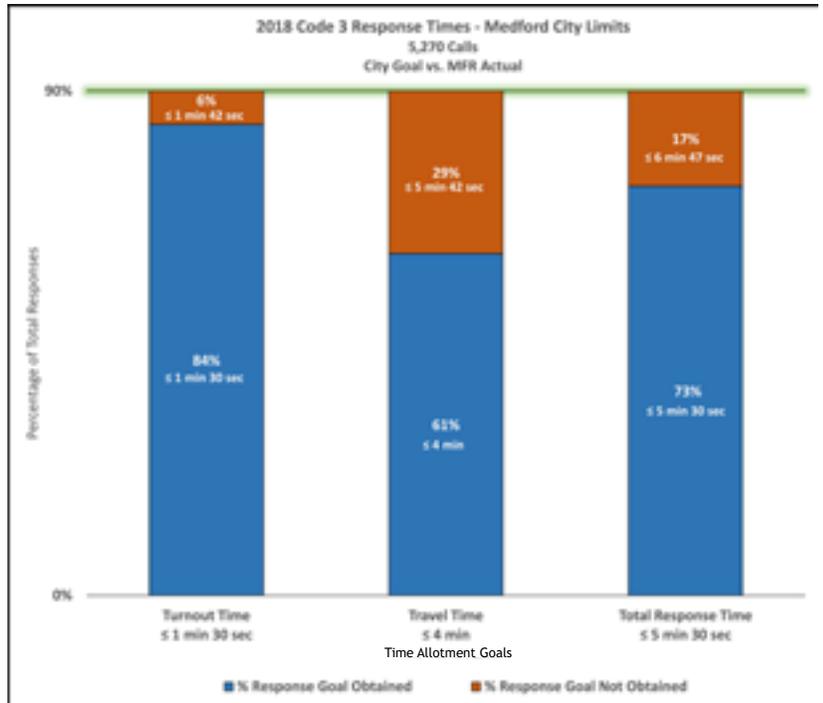
Respectfully,



Deputy Chief of Operations

# EMERGENCY RESPONSES

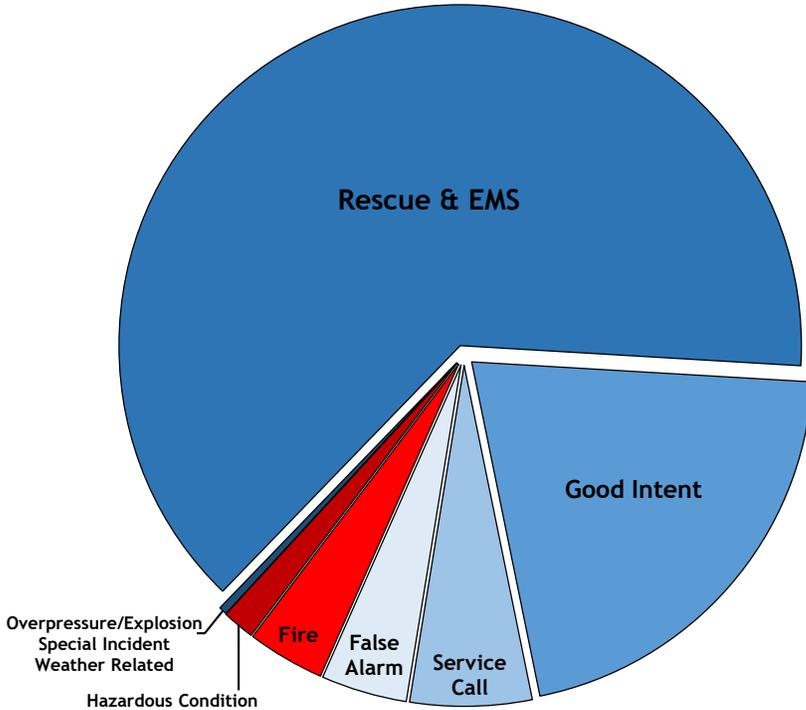
MFR contributes to the mission of protecting our citizens by responding to calls for service within the City of Medford and MRFPD2. Most calls for service are for emergencies such as structure fires, medical emergencies, vehicle accidents, hazardous material incidents, and other life-threatening situations. We also respond to a variety of non-emergent situations which involve assisting our citizens during their time of need. From the time of dispatch, our goal is to be on scene within five and a half minutes in our urban area, and within nine minutes in our rural area, 90% of the time. All of our firefighters possess Emergency Medical Technician (EMT) certification and several are certified paramedics. This allows us to provide the best care possible to our citizens in need of medical attention.



## 2018 Incident Responses by Type

11,693 Calls for Service

14,030 Unit Responses



Incident Type	# of Responses	% of Total
Rescue & EMS	7,451	63.72%
Good Intent	2,437	20.84%
Service Call	676	5.78%
False Alarm	475	4.06%
Fire	430	3.68%
Hazardous Condition	179	1.53%
Special Incident	26	0.22%
Overpressure/Explosion	14	0.12%
Weather Related	5	0.04%

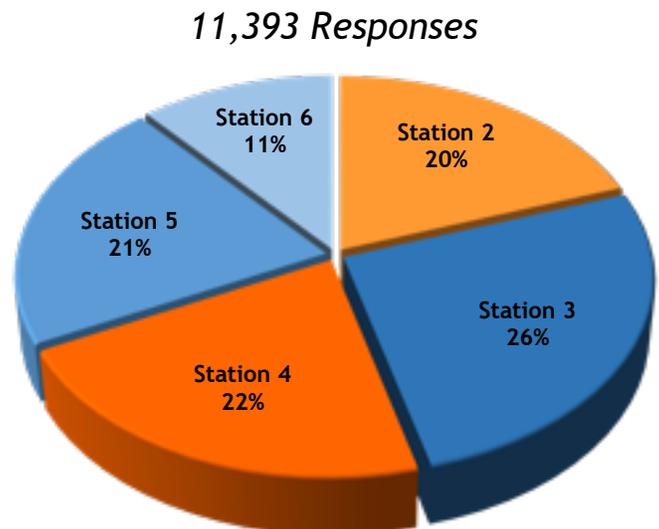
**Approximately 14% of the 11,693 incidents occurred in Medford Rural Fire Protection District 2**

## Incident Responses by Fire Station

Of the 11,693 calls for service in our jurisdiction, MFR responded to 11,393.

The remaining 300 were responded to by outside agencies, through mutual aid agreements.

FIRE STATION	RESPONSE LOCATION		
	CITY LIMITS	RURAL DISTRICT	MUTUAL AID
<b>Station 2</b> 2,245 Responses	1,883 83.9%	305 13.6%	57 2.5%
<b>Station 3</b> 2,939 Responses	2,668 90.8%	213 7.2%	58 2%
<b>Station 4</b> 2,437 Responses	2,106 86.4%	69 2.8%	262 10.8%
<b>Station 5</b> 2,406 Responses	2,280 94.8%	16 0.6%	110 4.6%
<b>Station 6</b> 1,292 Responses	1,124 87%	119 9.2%	49 3.8%



Not included in chart: 74 responses from the Battalion Chief & Administration (City Limits: 25, Rural District: 6, Mutual Aid: 43) totaling <1% of MFR responses.

# EMERGENCY RESPONSES

## 20 Years of Population, Staffing, & Incident Growth

### Jackson County Population

22% ↑

1999  
180,000\*



2018  
220,000\*



\*rounded to the nearest ten thousand

1%  
increase in  
both county  
and city  
populations  
from  
2017-2018

### Medford Population

27% ↑

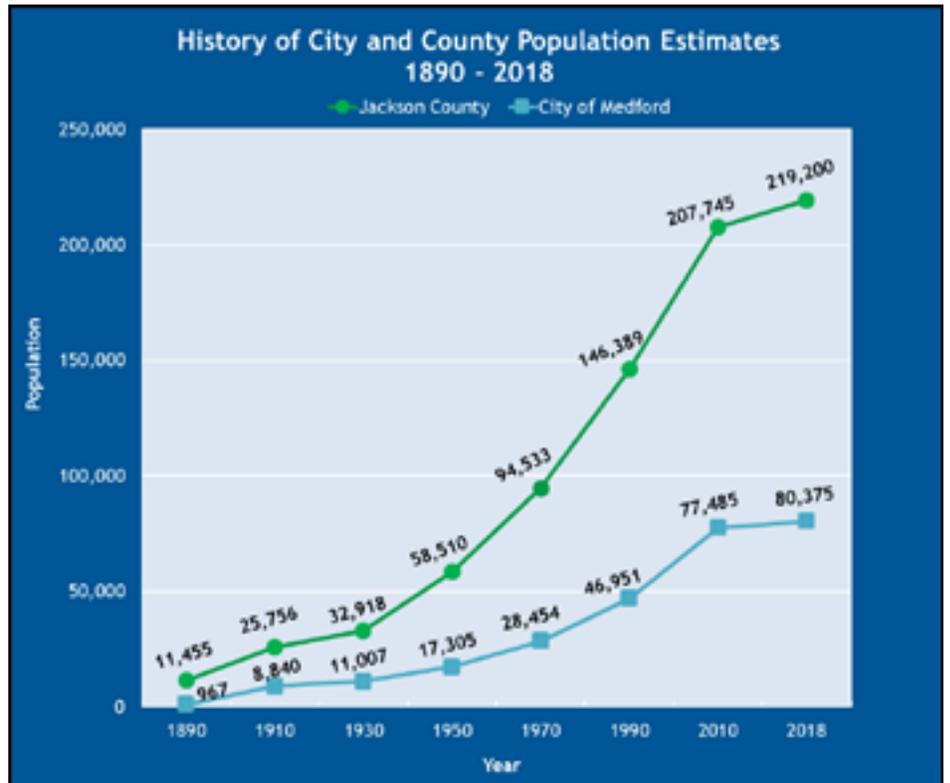
1999  
63,000\*



2018  
80,000\*



\*rounded to the nearest thousand



Sources: Portland State University Population Research Center  
U.S. Census Bureau

### Medford Fire-Rescue Staff

All Full-Time & Part-Time Employees

15% ↑

1999  
75



2018  
86



### Number of Emergency Responses

121% ↑

1999  
5,300\*



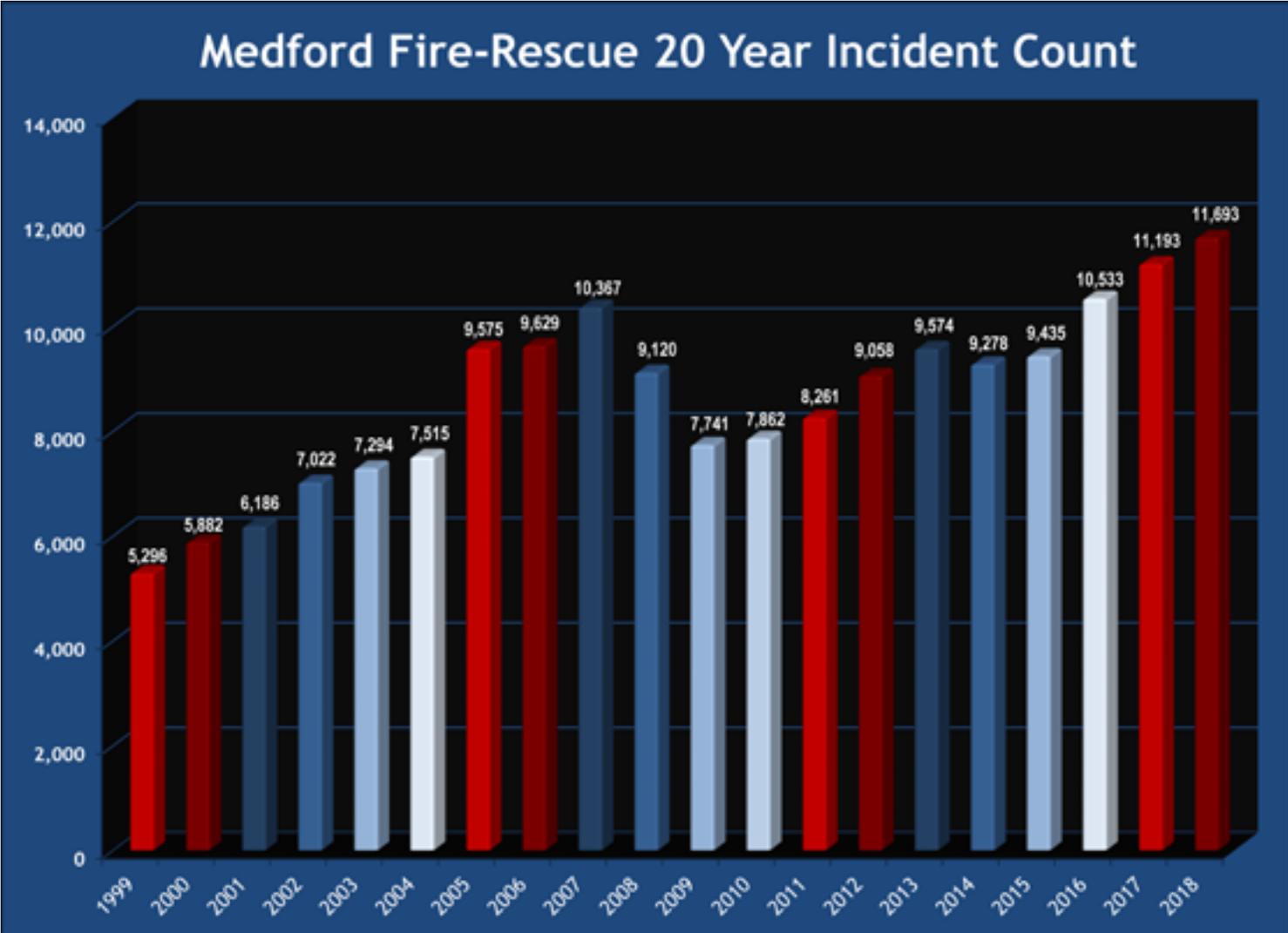
2018  
11,700\*



\*rounded to the nearest hundred

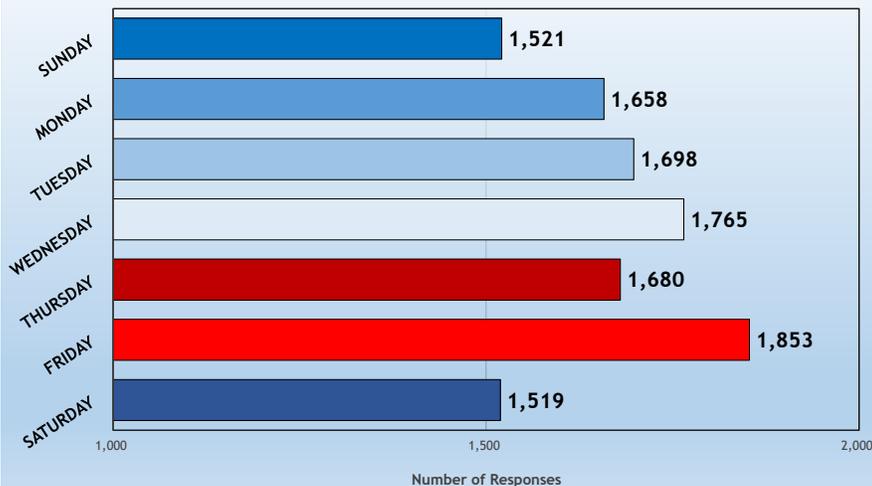


**4%** increase in emergency response incidents this year as compared to last year



# EMERGENCY RESPONSES

Incident Responses by Day of the Week

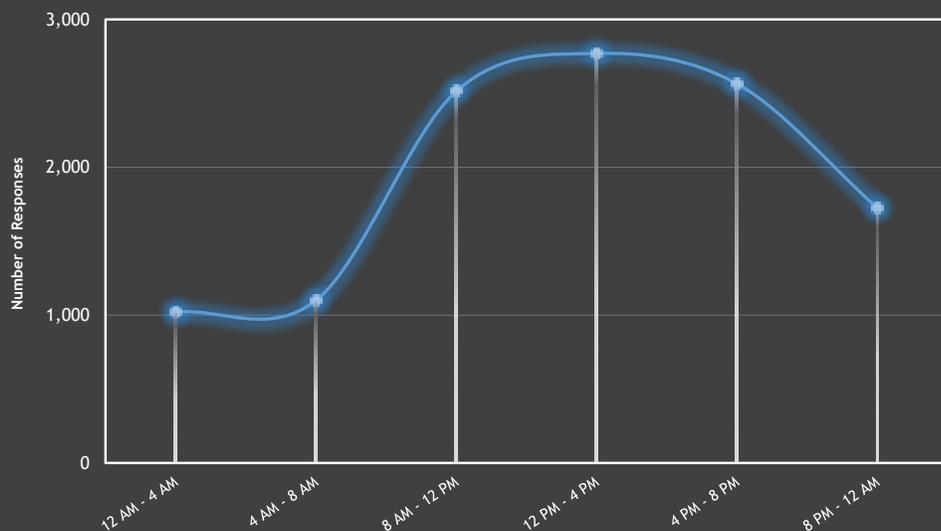


**HIGHEST # OF INCIDENTS:**  
 Hour of the Day: 3-4 PM  
 Day of the Week: Friday  
 Month of the Year: July

Nearly 1/4 of the 11,693 incidents occurred between 12 PM & 4 PM

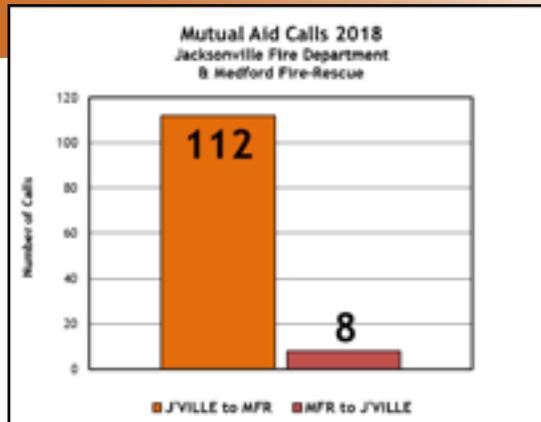


Incident Responses by Time of Day

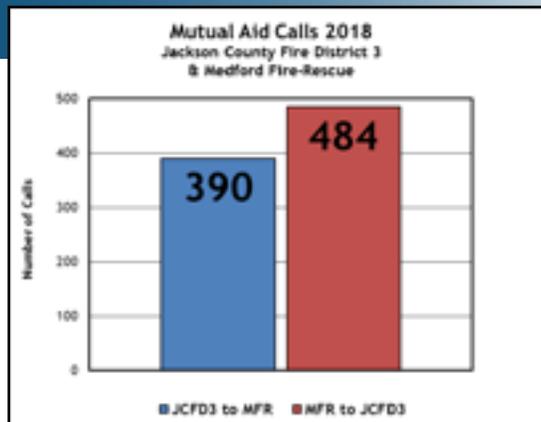


# MUTUAL AID RESPONSES

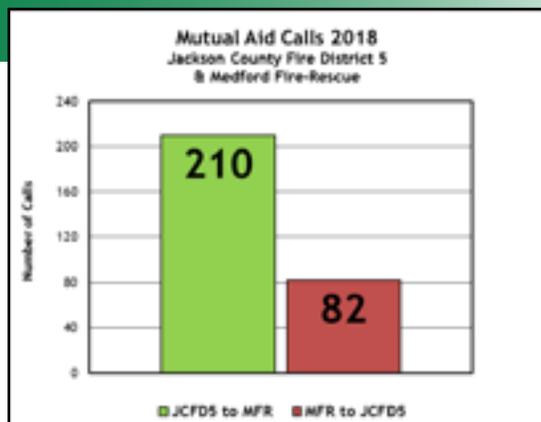
Mutual aid and automatic aid play vital parts in providing proficient public safety to the community. Through agreements with other fire agencies in Southern Oregon, fire departments are able to lend assistance to each other during emergencies that might exceed local resources, such as structure fires or mass casualty events. With the fire departments working together in this way, response times are decreased and emergencies can be handled with greater efficiency. Southern Oregon has a very effective system in place with more than 20 fire departments being part of the mutual aid agreement. Medford Fire-Rescue most often provides and receives mutual aid from neighboring Jacksonville Fire Department and Jackson County Fire Districts 3 and 5.



Agencies Providing Mutual Aid to MFR		2017	2018	% Change
Jacksonville	Calls	107	112	+5%
	Hours	34	29	-15%
JCFD3	Calls	425	390	-8%
	Hours	130	121	-7%
JCFD5	Calls	110	210	+91%
	Hours	49	70	+43%
<b>TOTAL CALLS</b>		<b>642</b>	<b>712</b>	<b>+12%</b>
<b>TOTAL HOURS</b>		<b>213</b>	<b>220</b>	<b>+3%</b>



MFR Providing Mutual Aid to Agencies		2017	2018	% Change
Jacksonville	Calls	16	8	-50%
	Hours	15	2	-87%
JCFD3	Calls	490	484	-1%
	Hours	197	228	+16%
JCFD5	Calls	72	82	+14%
	Hours	37	30	-19%
<b>TOTAL CALLS</b>		<b>578</b>	<b>574</b>	<b>-1%</b>
<b>TOTAL HOURS</b>		<b>249</b>	<b>260</b>	<b>+4%</b>





# Medford Fire 20





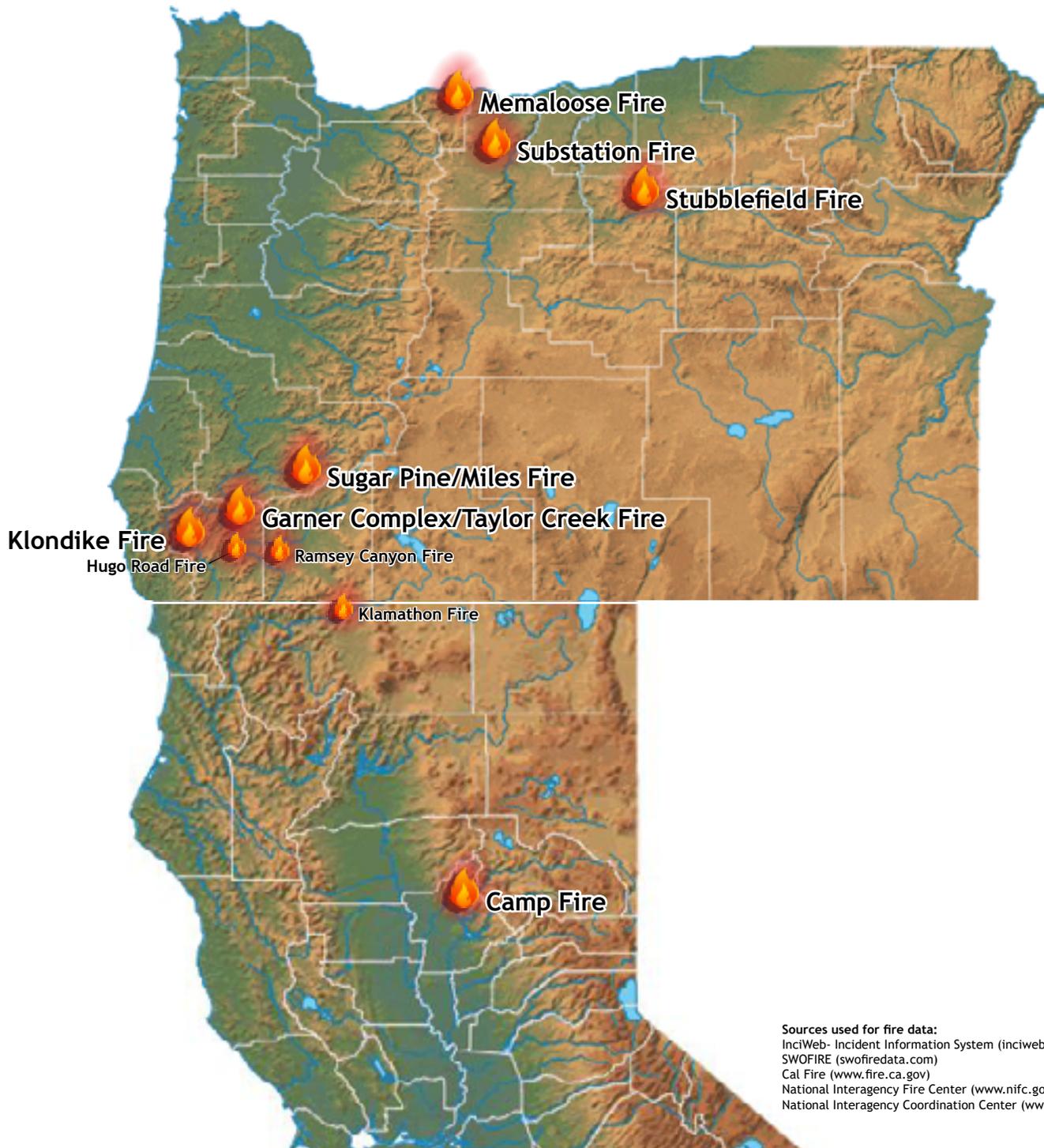
# Fire-Rescue 18



# WILDFIRES OF 2018

Wildfires devastated the country in 2018, resulting in some of the most destructive, deadly, and costly fires to date. Medford Fire-Rescue provided mutual aid during some of the fires surrounding our local area and we also sent personnel and fire apparatus to aid in seven conflagrations\*. Six of the conflagrations personnel were deployed to were in Oregon and one was in California. In total, MFR contributed approximately 3,500 hours of aid, most of which were spent at the Camp Fire and the Taylor Creek/Garner Complex. Through the dedication and joint efforts of numerous fire agencies, many lives, homes, and structures were saved from the destructive forces of the fires.

*\*All expenses incurred by our department during the conflagrations are reimbursed by Oregon/California.*



## MFR's Wildfire Deployments (In order by date of deployment)

### KLAMATHON

<b>Approximate Location:</b>	Hornbrook, CA
<b>Date Fire Started:</b>	July 5
<b>Acres Burned:</b>	38,008
<b>MFR Personnel Deployed:</b>	3
<b>Total Personnel Hours:</b>	27
<b>Type of Response:</b>	Mutual Aid

MFR provided mutual aid shortly after the fire started. The fire destroyed over 80 structures, while causing three injuries and one civilian fatality.



### SUBSTATION

<b>Approximate Location:</b>	The Dalles, OR
<b>Date Fire Started:</b>	July 17
<b>Acres Burned:</b>	78,425
<b>MFR Personnel Deployed:</b>	1
<b>Total Personnel Hours:</b>	67
<b>Type of Response:</b>	Conflagration (OSFM)

The Substation Fire spread very quickly, destroying over 50 structures and several acres of agricultural land. It also caused one civilian fatality.

### GARNER COMPLEX/TAYLOR CREEK

<b>Approximate Location:</b>	Merlin, OR
<b>Date Fire Started:</b>	July 15
<b>Acres Burned:</b>	52,839
<b>MFR Personnel Deployed:</b>	8
<b>Total Personnel Hours:</b>	1,120
<b>Type of Response:</b>	Conflagration (OSFM)

The Taylor Creek Fire was originally part of the Garner Complex, but grew large enough that it became its own conflagration. MFR personnel were sent to the Garner Complex and stayed after it transitioned into the Taylor Creek Fire.



# WILDFIRES OF 2018

## MILES/SUGAR PINE

**Approximate Location:** Trail, OR  
**Date Fire Started:** July 15  
**Acres Burned:** 54,334  
**MFR Personnel Deployed:** 11  
**Total Personnel Hours:** 360  
**Type of Response:** Conflagration (OSFM/ODF)

Originally two separate fires, the Miles and Sugar Pine Fires eventually merged, resulting in more evacuations and structure loss. MFR deployed personnel to aid both OSFM and ODF with this complex of fires during the month of August.



## MEMALOOSE #2

**Approximate Location:** Mosier, OR  
**Date Fire Started:** August 10  
**Acres Burned:** 175  
**MFR Personnel Deployed:** 1  
**Total Personnel Hours:** 37  
**Type of Response:** Conflagration (OSFM)

After the first Memaloose Fire in July, Memaloose #2 was the second fire to break out near Memaloose State Park. There were evacuations, but fortunately the fire was contained quickly, limiting damages.

## STUBBLEFIELD

**Approximate Location:** Condon, OR  
**Date Fire Started:** August 17  
**Acres Burned:** 56,763  
**MFR Personnel Deployed:** 1  
**Total Personnel Hours:** 167  
**Type of Response:** Conflagration (OSFM)

There were three fires considered to be part of the Stubblefield Fires (Stubblefield, Seale, and Lonerock Fires). People were evacuated from their homes, but the structures were ultimately saved due to suppression efforts.



## RAMSEY CANYON

**Approximate Location:** Eagle Point, OR  
**Date Fire Started:** August 22  
**Acres Burned:** 1,971  
**MFR Personnel Deployed:** 5  
**Total Personnel Hours:** 33  
**Type of Response:** Mutual Aid/HazMat

The Ramsey Canyon Fire threatened many homes in the Sams Valley, but fire crews were able to save all except one. MFR sent equipment and members from our HazMat team to assist with a fuel leak caused by a water tender rollover.



## HUGO ROAD

<b>Approximate Location:</b>	Hugo, OR
<b>Date Fire Started:</b>	September 2
<b>Acres Burned:</b>	199
<b>MFR Personnel Deployed:</b>	6
<b>Total Personnel Hours:</b>	100
<b>Type of Response:</b>	Mutual Aid

More than 10 structures were destroyed by the Hugo Road Fire. MFR personnel were sent to provide mutual aid when the fire started. It was later declared a conflagration and the fire was quickly contained.

## KLONDIKE WEST

<b>Approximate Location:</b>	Selma, OR
<b>Date Fire Started:</b>	July 15
<b>Acres Burned:</b>	175,258
<b>MFR Personnel Deployed:</b>	3
<b>Total Personnel Hours:</b>	278
<b>Type of Response:</b>	Conflagration (OSFM)

Originally one fire, Klondike was split into two zones (East and West) in August. MFR personnel provided aid at the Klondike West Fire in October. After burning for nearly four months, the fire was contained in November.



## CAMP

<b>Approximate Location:</b>	Chico, CA
<b>Date Fire Started:</b>	November 8
<b>Acres Burned:</b>	153,336
<b>MFR Personnel Deployed:</b>	5
<b>Total Personnel Hours:</b>	1,235
<b>Type of Response:</b>	Conflagration (EMAC)

The most destructive and deadliest fire in California's history, the Camp Fire destroyed nearly 14,000 residences and 5,000 other structures. There were numerous injuries and over 80 civilian fatalities.



Camp Fire

## The Bear Creek Greenway Fires

The Bear Creek Greenway includes a paved trail, approximately 20 miles long, providing a link all the way from Ashland to Central Point. It's a great way for people to commute between the cities and local parks. It's also an excellent place for recreation, exercise, and viewing wildlife.

We saw a large increase in fire incidents along the Greenway in 2018. One of the major contributing factors is the growing transient and homeless populations in the Rogue Valley. Although most of the fires were cooking or warming fires that were easily extinguished, several quickly grew out of control and became serious threats. One in particular was the Penninger Fire, which started in Central Point on July 17. The fire burned nearly 100 acres, destroyed and damaged multiple structures, and resulted in one civilian fatality.



ABOVE: Fire on the Greenway, behind the Railroad Park on July 12, burning just under 5 acres before being knocked down



RIGHT: A fire at a transient camp being extinguished in February



FAR LEFT: A multiple acre grass fire on the Bear Creek Greenway on July 9



LEFT: Transient camp where the July 9 fire originated, caused by an escaped cooking fire



Fire near the US Cellular Park - August 6

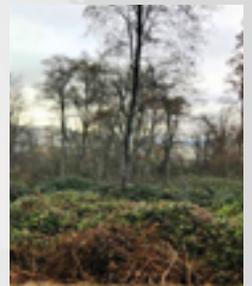


Damage caused by transient camp cooking fire near Exit 27 - August 13

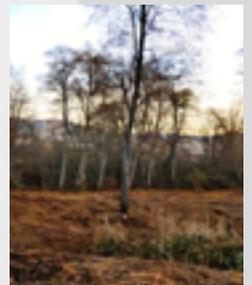
### The Penninger Fire Central Point, OR - July 17



Collaborative efforts continue to be made by local organizations and volunteers to improve the safety of the Greenway and its surrounding communities. The City of Medford performs regular trail maintenance and trash removal on City-owned property along the Greenway. Through a partnership with Oregon Stewardship, the City has made a great deal of progress in the removal of non-native vegetation from the Greenway, such as blackberries and poison hemlock. One of the major benefits of removing the vegetation is that it significantly reduces the amount of wildfire fuels. Law enforcement and other local agencies join forces to perform regular "sweeps" on the Greenway by clearing out homeless camps, cleaning up trash and waste, issuing citations, making arrests when appropriate, and connecting individuals with social services. All of these steps are important parts of wildfire mitigation and effectively reduce the risk of future tragedies.



BEFORE



AFTER



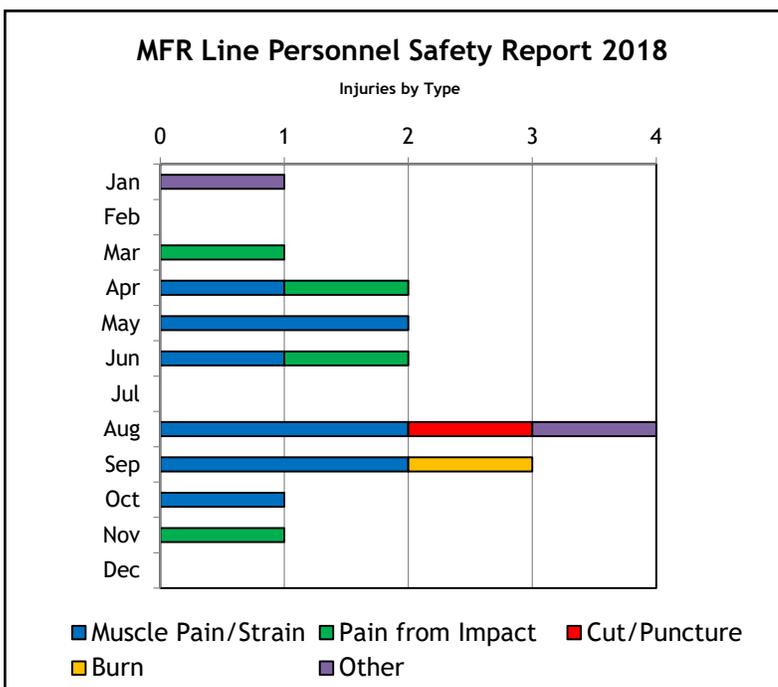
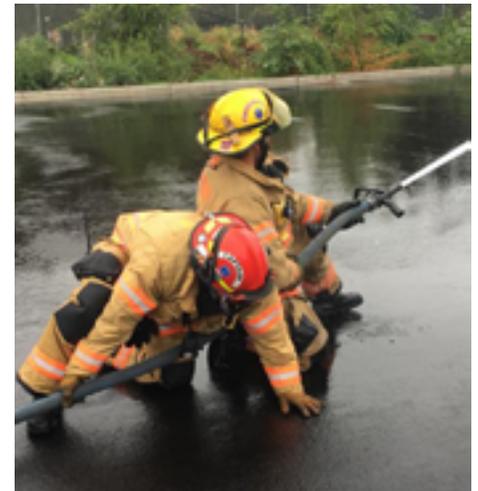
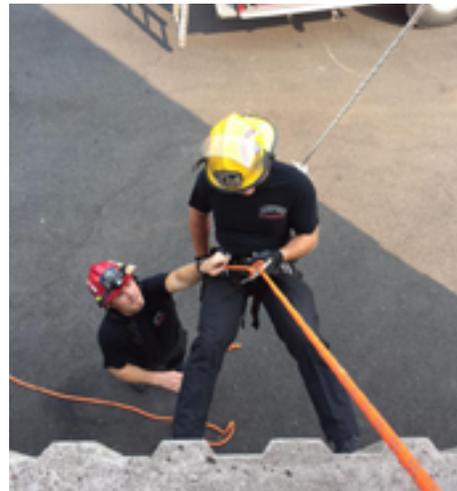
Greenway fire near Winco - September 4

# TRAINING & SAFETY

For firefighters, ongoing training is imperative to maintaining a consistent and proficient performance, especially while working under stressful conditions. Continual training ensures personnel are sufficiently prepared for any kind of emergency that occurs. Having the skillset needed to react quickly and effectively to an emergent situation is crucial, and by constantly practicing these skills, safety for both civilians and firefighters is increased. Crews regularly participate in fire-rescue and emergency medical services (EMS) training. Numerous hours are also dedicated to mandatory annual training, testing, refresher courses, physicals, and various recertification courses.

**Tom McGowan**  
Battalion Chief  
Training & Safety

The Training and Safety Division coordinates all training for MFR. This involves maintaining training records for every employee and managing ongoing training that keeps our personnel safe, efficient, and knowledgeable. In 2018, the division logged more than 12,000 hours of training, which included federally mandated programs, EMS training, and fireground tactics and strategy classes. Another responsibility of the division is overseeing the department's safety program. By utilizing a safety committee to review reported injuries (accident, exposure, and near miss reports), efforts can be made to avoid future incidents and increase personnel safety.



**47% ↓**

47% Decrease compared to last year's on duty line personnel injuries

Location of Injury	# of Injuries	Overall %
Back	3	17%
Head/Neck	3	17%
Ear	3	17%
Ankle/Foot	3	17%
Knee	2	11%
Hand/Wrist/Finger	2	11%
Shoulder/Arm	2	11%

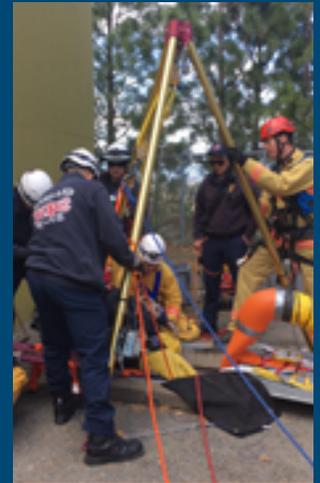
17 injuries were reported by line personnel in 2018. 18 different parts of the body were injured.

# 2018 Training Calendar

## Quarterly Highlights

### January - March

- Aerial Operations & Evaluations
- Highway/Interstate Response Driver Training
- Pediatric EMS
- Spinal Trauma
- Medical Physicals
- SCBA FIT Test
- Exposure Control



### April - June

- Tactical Emergency Casualty Care
- Wildland Training
- Aircraft Communications & Ground School
- Environmental Emergencies
- Physical Agility



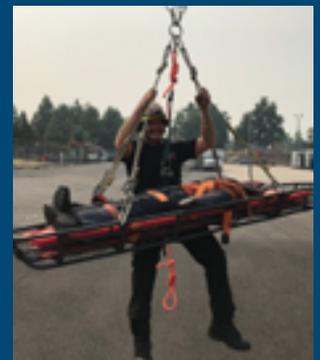
### July - September

- Smooth Bore - Live Fire Training
- Active Shooter Scenario
- EMS Clinical Skills
- HazMat Refresher
- Pregnancy EMS
- Confined Space Drill



### October - December

- Vent Enter Isolate Search (VEIS) Strategies
- CPR Recertification
- Pediatric Advanced Life Support (PALS)
- Cardiac/Stroke Emergencies
- Auto Extrication



# TRAINING & SAFETY



## 2018 Training Quick Stats

**12,000+**  
hours of training logged

**4**  
members of new SWAT Medic Team

**9**  
weeks of Recruit Academy

**500+**  
hours of HazMat Team training

## Emergency Medical Services



Medford Fire-Rescue provides EMS on a daily basis and during citywide special events. All MFR responders are trained to EMT Basic, EMT Advanced, EMT Intermediate, and Paramedic service levels to meet the needs of the citizens of Medford and the surrounding community. MFR engine companies are equipped with Advanced Life Support (ALS) equipment and medication to treat all emergent medical needs. We utilize an EMS Committee made up of members from the department to help oversee the administration, training, and delivery of quality patient care.

MFR staffs every engine company with a paramedic, as we are often the first to arrive on-scene for a medical emergency. We also provide ALS care at special events throughout the city and during large-scale wildland fire incidents. Currently, MFR has 31 paramedics and 40 EMTs on staff, allowing us to provide the highest level of patient care to all of our citizens and visitors.



## MFR LINE PERSONNEL CERTIFICATION STATUS

CERTIFICATION	# OF PERSONNEL	OVERALL %
EMT BASIC	14	21%
EMT ADVANCED	1	1%
EMT INTERMEDIATE	22	33%
PARAMEDIC	30	45%

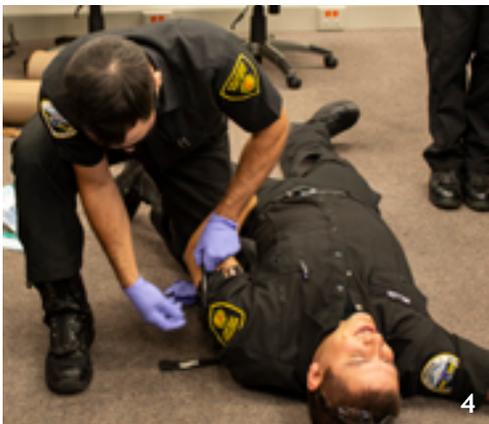
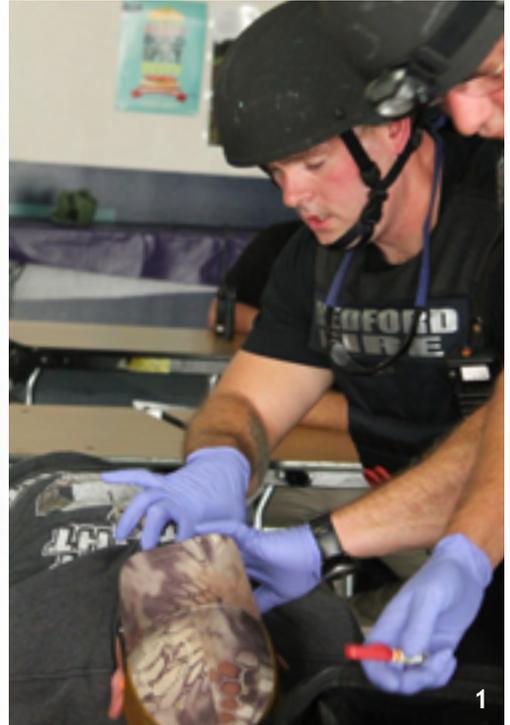


# Tactical Emergency Casualty Care

In July 2018, MFR personnel participated in a training event at Hedrick Middle School, in which an active shooter scenario was simulated. This gave us another opportunity during the year to train our personnel in Tactical Emergency Casualty Care (TECC). TECC training focuses on teaching first responders how to effectively care for patients in the event of an active shooter or an active threat situation. We work collaboratively with the Medford Police Department and the Medford SWAT Team to ensure everyone is adequately prepared in case of a real active threat situation. This year, MFR organized a specialized SWAT Medic Team, comprised of four of our line personnel.

## TECC Training

- **Direct Threat Care:**  
Performing care while under attack or in adverse conditions.
- **Indirect Threat Care:**  
Caring for victims when the threat has been suppressed, but could resurface at any point.
- **Evacuation Care:**  
Providing care while the victim is being evacuated from the incident site.
- **Hemorrhage control**
- **Surgical airway control and needle decompression**
- **Strategies for treating wounded responders in threatening environments**
- **Caring for pediatric patients**
- **Techniques for dragging and carrying victims to safety**



1. Firefighter Jim Oppelt assesses a patient during July's training at Hedrick Middle School  
2. Firefighter Nathan Wickham and Engineer Andrew Burg in ballistic helmets and vests in the July heat  
3. Crews search for patients in the smoke-filled MFR training tower in April  
4. New recruit firefighters practice hemorrhage control techniques during training in June

## HazMat



**H**azardous materials (HazMat) are defined as substances in quantities or forms that may pose a reasonable risk to health, property, or the environment. These substances include biological, chemical, or radiological agents, toxic chemicals, fuels, and nuclear waste products. Oregon was the first state to create a statewide Regional HazMat Emergency Response Team in 1989. The teams are strategically located throughout the state in order to protect life and the environment during chemical emergencies. There are 13 teams in Oregon, consisting primarily of firefighters, with some law enforcement and public works employees. MFR's HazMat team is comprised of 18 members and covers Region 8 (Jackson and Josephine Counties).

The Office of State Fire Marshal (OSFM) works with HazMat teams, providing training, equipment, and medical exams to each team. To become a HazMat Technician, team members receive specialized training for a minimum of 160 hours. This training is standardized in Oregon, ensuring all team members receive consistent training. An annual refresher training program is required and members must complete the Oregon Regional Hazardous Materials Response Teams Task Book every two years.

Through the partnership of local responders, OSFM, and local government, HazMat teams create a safer community by being prepared to respond at any time to hazardous materials incidents.

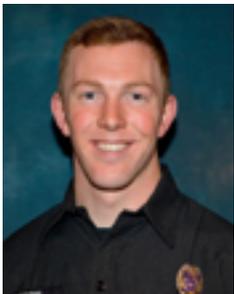


# New Recruits & Recruit Academy



Following a rigorous and highly competitive recruitment process, MFR hired five new firefighters in May 2018. Recruiting firefighters begins with an application process, assessment center, and two interview panels. The assessment center consists of several challenges candidates must face, as well as interacting with current MFR personnel. Top candidates must also complete a psychological screening, medical screening, and a thorough background investigation. Qualified candidates who are selected to be hired are put

on a one-year probation and begin their employment with nine to 12 weeks of an in-house training academy. After completing the academy, each new recruit is moved to a fire engine and assigned to a crew. Monthly performance exams are given as they continue their training and development. We welcome our five new recruits and congratulate them for graduating from 2018's Recruit Academy!



**Brandon Grissom**  
*Firefighter*



**Brandon Jones**  
*Firefighter*



**Aaron Kersey**  
*Firefighter*



**Kyle Miller**  
*Firefighter*



**Ryan Willits**  
*Firefighter*

# TECHNOLOGY & LOGISTICS

The Technology & Logistics Division is responsible for ensuring MFR has up to date technology and equipment. The division consists of one battalion chief and one full-time support staff employee. Through research and product testing conducted by the division, the improved technology can be incorporated into our fire department, enhancing our capabilities. This allows personnel to perform their duties more efficiently and provides members of our community with the best service possible during their time of need.

In addition to technology, the management of logistics is another of the division's responsibilities. Logistics are essential when it comes to the department functioning properly. All supplies, equipment, and apparatus must be checked routinely to ensure fire personnel can respond to emergencies immediately and effectively. The division also coordinates the maintenance and repairs of MFR facilities, equipment, and apparatus. Other duties include tracking all inventory and ordering department supplies and uniforms.

**Justin Keylock**  
Battalion Chief  
Technology & Logistics

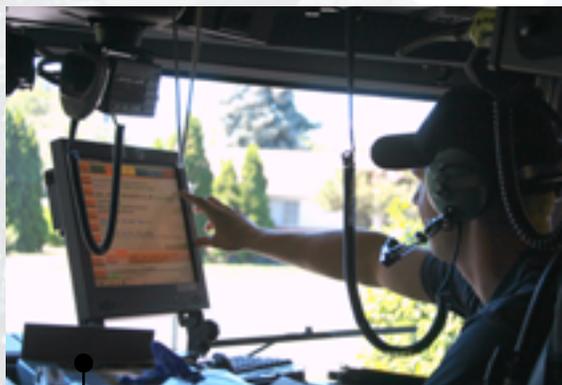
## LOGISTICS RESPONSIBILITIES:

### Vehicle Checks

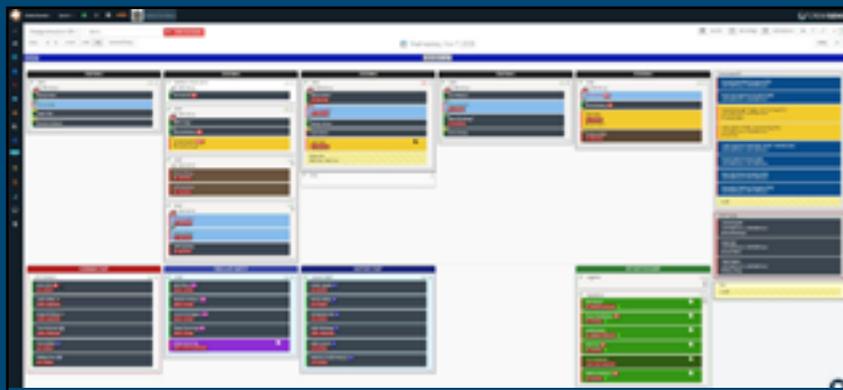
- Front-Line apparatus
- Reserve apparatus
- Support vehicles
- Equipment testing
- Medic units
- Equipment inventory
- Protective Gear/SCBA Tracking
- Inspections/cleaning/repairs
- Expiration date alerts
- Replacement schedule
- Communication Device Tracking
- Equipment/software upgrades
- Inventory of all devices

### Station Checks

- Supplies
- Special equipment
- Uniforms
- EMS inventories



In October 2018, we transitioned to a new staffing software called CrewSense. This program has not only made it easier to arrange and track the staffing of our stations and fire apparatus, but has also further streamlined our department's payroll process. CrewSense also has an efficient, built-in callback feature, which eliminated the need for an outside paging service.



## Lifesaving Technology - PulsePoint



Sudden cardiac arrest (SCA) is a leading cause of death in the U.S. and, unfortunately, the survival rates are very low. Immediate delivery of cardiopulmonary resuscitation (CPR) is critical for a victim to have a chance at survival. After only eight minutes without oxygen-rich blood, permanent brain damage or death can occur. After 10 minutes, there is little chance of successful resuscitation.

PulsePoint Respond is a mobile app activated by emergency dispatch, which then alerts CPR-trained citizens that someone in a public place nearby is having an SCA. It also provides information as to where the nearest automated external defibrillator (AED) is located. The purpose of the app is to increase the survival rates by reducing time between collapse-to-CPR and/or AED use. MFR implemented the use of PulsePoint in 2017, making it available to our community, and by the end of 2018, we have almost 5,000 followers. Of those, about 3,000 had CPR alerts enabled. PulsePoint Respond helps improve patient outcomes, while empowering members of our community to become a vital part of our response efforts.

## Personal Protective Equipment Upgrade



Above: MFR Firefighter Wes Hammer shows off some of the new gear purchased in 2018.

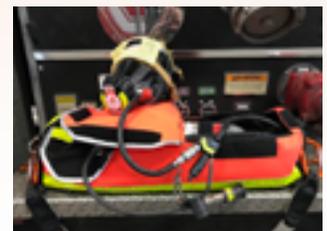
With assistance from MRFPD2, the department was able to purchase smaller and lighter Self-Contained Breathing Apparatus (SCBA) for all of our line personnel. Firefighters are often in situations that are classified as "Immediately Dangerous to Life or Health" (IDLH) and must rely on their SCBAs to provide breathable air. In addition to the new SCBAs, we were able to purchase new Rapid Intervention Team (RIT) Paks, which are essentially portable breathing stations firefighters can use if they are low on, or completely out of, breathable air in an IDLH area.

### 68 New SCBAs



The new SCBA are 5,500 PSI (the previous ones were 4,500 PSI). They are also 1 lb lighter and have a slimmer profile.

### 12 New RIT Paks



RIT Paks can assist firefighters that may have become trapped and are out of breathable air.

# PERSONAL PROTECTIVE EQUIPMENT



## Cost of outfitting a firefighter:

	(as pictured)	
Helmet	.....	\$220
Nomex Hood	.....	\$50
SCBA	.....	\$7,500
Turnout Coat	.....	\$1,500
Turnout Pants	.....	\$1,500
Suspenders & Belt	.....	\$25
Gloves	.....	\$97
Life Safety Belt & Bailout Kit	.....	\$150
Boots	.....	\$320
Radio	.....	\$5,000
Flashlight	.....	\$50
Thermal Imaging Camera	.....	\$7,000
Halligan Tool	.....	\$200
Axe	.....	\$65

**Total: \$23,677**

## Going home safe:

**PRICELESS**



**PLEASE STEP ON THE SCALE**

SCBA/PASS Device	=	30 lbs
Helmet/Hood/Coat	=	16 lbs
Boots/Pants*	=	20 lbs
Irons	=	22 lbs
TIC	=	5 lbs
<b>TOTAL</b>	<b>=</b>	<b>93 lbs</b>

\*Includes Life Safety Belt & Bailout System

## Personal Protective Equipment (PPE)

### Self-Contained Breathing Apparatus (SCBA)

- Provides breathable air while working in areas immediately dangerous to life and health
- 3 main components:
  - High-pressure tank
  - Pressure regulator
  - Inhalation connection (face mask)

### Personal Alert Safety System (PASS Device)

- Incorporated into SCBA
- Used to locate firefighters in distress
- Emits a high pitch alarm when there is no active movement for a certain length of time
- Can be activated manually if need arises

### Bailout System

- Used to provide efficient, safe method to escape a violent fire event
- 3 main components:
  - Harness
  - Descending rope
  - Hook

### Halligan Tool & Axe (Irons)

- Used to gain access through doors, walls, etc.
- Halligan is a multipurpose tool used for prying, twisting, punching, or striking
- Halligan and axe can be partially interlocked

### Thermal Imaging Camera (TIC)

- Allows firefighters to "see" through smoke and dust
- Detects differences in heat signatures
- Useful for checking on overheating equipment or wiring

### CLOSE-UP: Thermal Imaging Camera



During a fire, visibility is often near zero due to the volumes of smoke. TICs can detect emitted heat energy and this in turn allows firefighters to "see" through smoke and dust. They can also see if there's a high level of heat on the other side of a door or wall. As demonstrated in the photo above, the visibility in the room is almost zero, but with the use of the TIC, one can clearly see the structure of the room and the firefighters who are only a few feet away. The image to the right shows the detection of a high heat signature (the heat intensity level grows from gray, yellow, orange, to red).



MFR Firefighter  
Nathan Wickham  
in full firefighting  
gear

# FIRE APPARATUS FLEET



Pumper



Heavy Rescue Pumper

## Medford Fire-Rescue's Primary Fleet

Primary Pumpers	5
Reserve Pumpers	5
Aerial Ladder Truck	1
Brush Rigs	2
Water Tender	1
Polaris 6x6 UTV	1
Battalion Chief Rig	1
Reserve Battalion Chief Rig	1
HazMat Trucks	2
<b>TOTAL</b>	<b>19</b>



Aerial Ladder Truck



Water Tender



HazMat Truck



Battalion Chief Rig

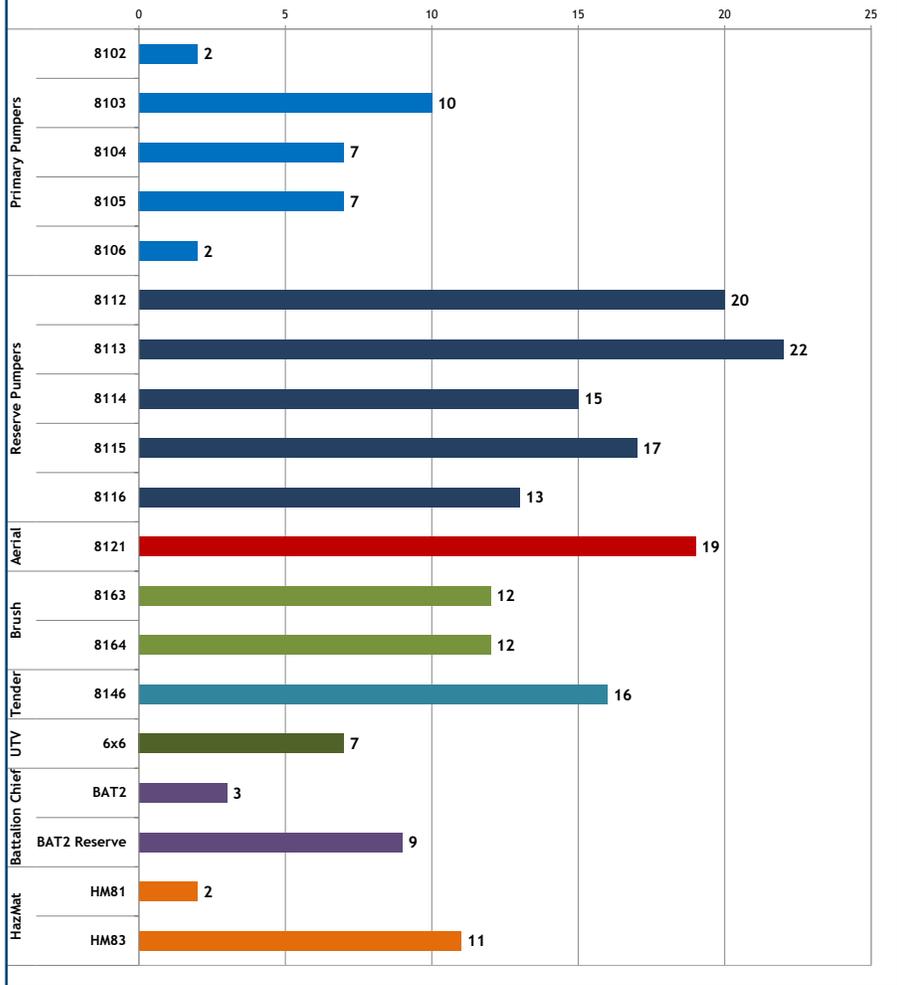


6x6 UTV



Brush Rig

### MFR FIRE APPARATUS AGES (in years)



### UPGRADE

In the summer of 2018, our fleet's Utility Task Vehicle (UTV) was upgraded with a Slip-On Unit purchased by MRFPD2. The Polaris 6x6 UTV is an off-road vehicle with the ability to access areas that are inaccessible by other apparatus. With the addition of the Slip-On Unit, the UTV can carry 75 gallons of water, five gallons of firefighting foam, a stokes basket for patient transportation, and many other useful types of equipment.



## MESSAGE FROM THE FIRE MARSHAL

Medford Fire-Rescue's Fire & Life Safety Division (FLSD) serves the community with the goal of preventing fires and promoting life safety through a variety of strategies, including fire code enforcement, public education, fire protection system oversight, fire investigations, and hazard mitigation efforts. This proactive involvement helps prevent tragedies, and furthers our vision of making Medford one of the safest communities to reside in. The FLSD team consists of a Deputy Chief/Fire Marshal, five Deputy Fire Marshals (DFMs), and one part-time Administrative Assistant.

Fire code enforcement is essential for public safety by ensuring buildings are maintained safe for occupancy and that new buildings are constructed with the required fire and life safety essentials. In 2018, MFR conducted 1,156 compliance inspections and worked vigilantly throughout the year to make sure violations were corrected. The FLSD also oversees fire code operational permits, construction permits, and plan reviews. The Compliance Engine is used to achieve oversight and compliance of Inspection/Testing/

Maintenance (ITM) of fire protection systems throughout the jurisdiction. We reviewed 1,676 ITM service contractor reports and received a compliance rating of 85.3%.

Public education is an important part of our mission and we continue to support a variety of events and programs. MFR was involved in at least 106 public education events, reaching over 4,600 people face-to-face with fire and life safety messages in 2018. All fourth grade students in our jurisdiction are taught fire safety information through the Survival Skills for the Home program (Hazard House) and all middle school students learn Hands-Only CPR through the CPR Anytime program. We support wildfire mitigation efforts, including mapping and evaluating homeowners' properties in wildfire hazard zones and partnering with Firewise Communities/USA neighborhoods. Our firefighters give station tours, teaching fire safety and demonstrating what they do each day. MFR also issues safety messages and incident information to the public through media releases and various forms of social media.

The investigation of fires helps prevent future fires by either holding the person accountable for intentionally-set fires or learning the reason unintentional fires occurred. In 2018, the FLSD investigated 99 of the 350 fires within MFR's jurisdiction for origin and cause (minor fires were investigated by on-duty firefighters). Of the 81 structure fires, the overall determination of cause resulted in conclusions that 87.7% were unintentional, 3.7% intentional, and 8.6% undetermined. The structure fires caused one civilian fatality, 14 civilian injuries, and \$2.6 million in total losses. Through MFR's intervention and suppression efforts, 95.93% of structure potential losses were saved, equating to \$61.4 million.

On the next several pages of this annual report, you will find more statistics and details of the FLSD's activities. The complete 2018 Fire Marshal Report is available on our website. We look forward to serving you in 2019 by continuing to provide excellent customer service and working diligently to keep this a safe community.

Respectfully,



**Greg Kleinberg**  
Deputy Chief/Fire Marshal



The Fire and Life Safety Division focuses on preventing fires and promoting fire and life safety. Preventing tragedies is our number one priority in an effort to make Medford a safe community where residents can live, work, and play.

## FLSD's CORE TASKS:

- Conducting business fire and life safety compliance inspections
- Performing origin and cause fire investigations
- Providing public education encompassing all aspects of fire and life safety
- Issuing fire code permits and conducting related inspections
- Reviewing land development projects for access and water supply requirements
- Conducting plan reviews/inspections for fire protection systems in both new and existing structures

## Fire Code Enforcement Stats

### 2017

<b>791</b>	Compliance Inspections Results: 1,055 Fire Code Violations
<b>213</b>	Fire Code Operational & Construction Permits 67% Were Fire Protection System Permits
<b>310</b>	Permit Inspections Results: 418 Fire Code Violations
<b>340</b>	Plan Reviews 150 Involving Fire Code Permits 118 Were Site Development Reviews

### 2018

<b>1,156</b>	Compliance Inspections Results: 1,288 Fire Code Violations
<b>193</b>	Fire Code Operational & Construction Permits 64% Were Fire Protection System Permits
<b>289</b>	Permit Inspections Results: 113 Fire Code Violations
<b>308</b>	Plan Reviews 133 Involving Fire Code Permits 175 Were Site Development Reviews

## Wildland-Urban Interface & Wildfire Prevention

Through the Wildland-Urban Interface (WUI) Home Evaluation Program, homeowners living in wildfire risk areas can receive free, on-site advice on how to make properties more resistant to wildfires. The goal is to ensure safe access into and out of the property, reducing ignition hazards around the home, and creating effective defensible space. In 2018, we performed 425 WUI property evaluations. MFR is also part of the Ready, Set, Go! (RSG) program, which collaborates with defensible space educational programs, such as Firewise Communities. Firefighters are provided with tools to educate individuals on

preparedness, situational awareness during a wildfire, and how to evacuate early to prevent injuries and casualties.

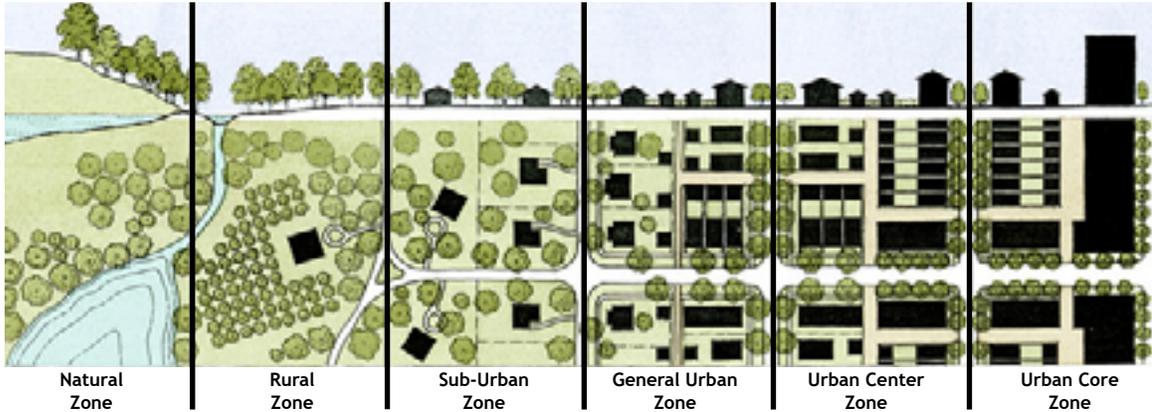


Image courtesy DPZ & Co. (Transect-collection.org)



## Residential Fire Sprinklers

The FLSD actively promotes residential fire sprinkler systems because they are proven to save lives. A side-by-side fire sprinkler/flashover demonstration is used to display the value of sprinkler systems. The non-protected room experiences full room involvement (flashover) conditions in 3-5 minutes, while the fire sprinkler protected room experiences very little damage. This dramatically shows that, without fire sprinklers, occupants have a very limited time period to evacuate a home before conditions become life-threatening. Having both smoke alarms and an automatic fire sprinkler system significantly increase the occupant's chance of surviving a home fire.



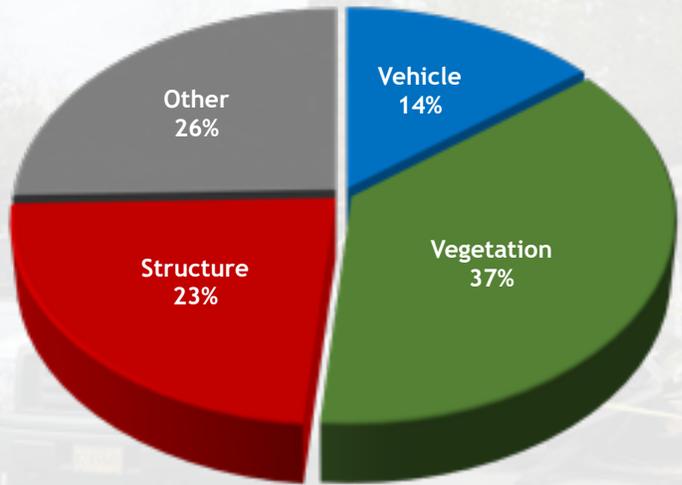
Home structure fires cause **77%** of civilian fire deaths and **72%** of civilian fire injuries\*

Fire sprinklers decrease the fire death rate per 1,000 reported home fires by about **81%\*\***

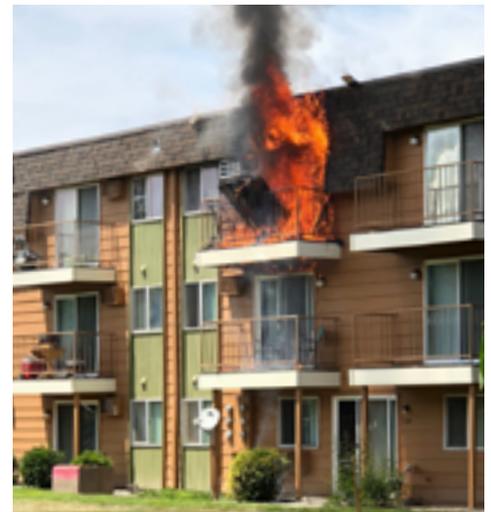
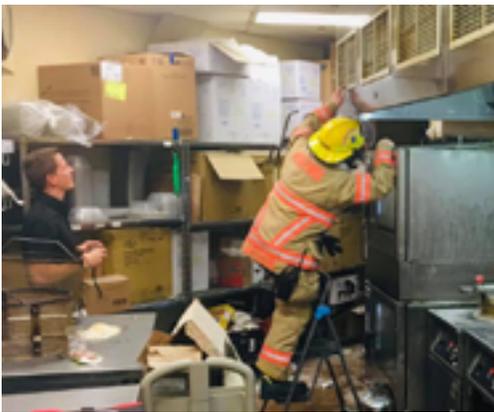
\*Fire Loss in the United States During 2017 & \*\*U.S. Experience with Sprinklers (www.NFPA.org)

# 2018's Fire Incidents & Investigations

- 350** Fires in MFR's Jurisdiction
- 2.6** Million Dollars in Total Losses
- 130** Vegetation Fires
- 50** Vehicle Fires
- 61** Residential Structure Fires
- 20** Commercial Structure Fires
- 99** Fires Investigated by FLSD  
(minor fires investigated by on-duty firefighters)
- 14** Civilian Injuries
- 1** Civilian Fatality

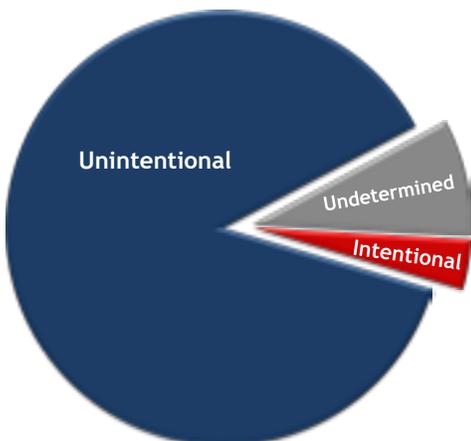


350 Fire Incidents



**81**

## Structure Fire Investigations



Unintentional = 71 (87.7%)    Intentional = 3 (3.7%)  
Undetermined = 7 (8.6%)



Educating the public is an essential part of MFR's mission to increase public safety and fire prevention awareness. We have several programs in place for both children and adults. People of all ages can learn ways to prevent emergencies from happening, while developing valuable skills they can use in the event of an emergency.

## Public Education Programs:

- CPR Anytime: Hands-Only CPR
- Community CPR Classes
- Fire Extinguisher Classes
- Fire & Life Safety Presentations
- Child Safety Seat Checks
- Youth Fire Intervention & Prevention Program
- Hazard House
- Chamber Leadership Day
- Station Tours
- Ride-Along Program



Deputy Fire Marshal Samantha Metheny is the Public Education Program Lead at MFR. She is dedicated to reaching as many people in the community as possible to teach them emergency skills and help them learn about fire safety and prevention.

## CPR Anytime (Hands-Only CPR)



The CPR Anytime Program provides everything an individual needs for learning and practicing Hands-Only CPR. Instead of mouth-to-mouth breaths used during traditional CPR, there are only two steps needed to perform Hands-Only CPR:

1. Call 911.
2. Push hard and fast in the center of the chest.

According to the American Heart Association, Hands-Only CPR has been shown to be as effective as conventional CPR for cardiac arrest at home, at work, or in public. The CPR Anytime Program is an hour long, hands-on class designed to teach simple and effective continuous CPR. It is taught to all middle school students in the Rogue Valley.

Students reached in 2018: **1,086**



## Fire Extinguisher Training

MFR offers fire extinguisher training classes to businesses and groups. People learn about the different classes of extinguishers and how to choose the correct one depending on the situation. Proper use of extinguishers is taught using demonstrations and having participants practice on a simulated fire event.



## Hazard House - Survival Skills for the Home



Hazard House has various examples of fire hazards in each of its rooms. The interactive house even lights up and produces smoke!



Hazard House is a program presented to all elementary 4th grade students in our jurisdiction. In 2018, we were able to reach more than 550 children through the program. The goal is to teach skills that promote fire and injury prevention. Children are taught about smoke alarms, home hazards, and exit drills through an interactive presentation. Students are then given an assignment to make a home fire escape plan and inspect their own home for hazards.



**557**  
4th  
graders  
reached  
in 2018



## Youth Fire Intervention & Prevention Program

The Youth Fire Intervention and Prevention Program is designed to address youths who have been involved with firesetting or other fire related activities, with the intent of changing the behavior through additional education. We work in partnership with neighboring fire and police departments, the Juvenile Justice Department, and Resolve (Center for Restorative Justice) to achieve this objective.

**In 2018, Deputy Fire Marshals evaluated 4 youths and their families**



## Child Safety Seat Checks



Car crashes are a leading cause of death for children ages one to 13. Car seats and booster seats provide protection, but they have to be installed correctly to do so. MFR

performs child safety seat checks each month at one of our fire stations. Appointments are scheduled in advance and the seat checks are completed by our technicians who have been certified by the National Highway Traffic Safety Administration (NHTSA).



## Ride-Alongs



For individuals who want to see what firefighters do on a day-to-day basis, we offer ride-alongs. Riders have the opportunity to spend part of the day at one of our fire stations with a crew. When the crew is called out to an emergency, riders get to go with them in the fire engine and observe what firefighters do during the incident. Even when the crews are not responding to emergencies, they are often participating in other interesting daily tasks, such as training exercises. This program is great for anyone wanting an up-close experience of a day in the life of a firefighter!

Ride-Alongs are scheduled in advance and the person riding must be at least 15 years old\*.

\*Riders under the age of 18 are required to have the consent of a parent or guardian.



Ride-Alongs provide citizens with a chance to see what daily station life is like for our firefighters.



Over **40**  
Ride-Alongs in  
2018

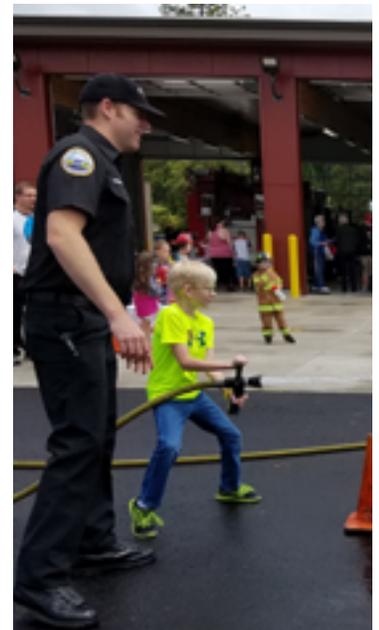
# Public Education Days



Throughout the year, MFR has dedicated days for public education. On these days, we schedule time to give station tours to members of the public so our personnel can provide information and insight to people interested in the world of firefighting. Children and adults get a chance to see what it's like to live in a fire station and learn about what our firefighters do each day. It's also a great opportunity to see the fire apparatus and equipment up-close and learn more about them. If a group can't come to one of our stations for a tour, we'll send a crew in one of our fire engines to visit them.



## Annual Open House



Each year, MFR hosts an Open House event for members of the public. People of all ages are invited to come and learn more about the fire department. 2018's Open House was held in June at the newly opened Station 3. About 300 children and adults attended the event and were given the opportunity to learn about fire prevention as well as participate in various fun activities related to fire and life safety. Here are some of the activities available to do at the Open House:

- Complete the Jr Fitness Obstacle Course
- Meet Medford Fire-Rescue personnel
- Take a Hands-Only CPR class
- Enjoy refreshments
- Tour a fire station
- Climb inside a fire engine
- Watch a live flashover/fire sprinkler demonstration
- Spray a fire hose
- Learn about fire prevention and fire safety



## Fire Safety Classes

The FLSD offers fire safety classes and presentations for homes and businesses. Participants review their location's specific emergency plan and fire safety system and participate in hands-on training. Each presentation is personalized for the audience being addressed, whether it be for groups of preschool children or for adults in assisted living facilities. The goal is to keep the education relevant and understandable for everyone. Here are some examples of the group classes we present:

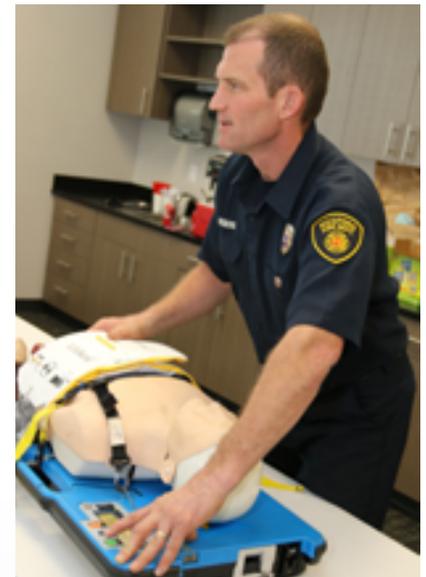
- Fire & Fall Prevention in an Assisted Living Facility
- Home Fire Safety for Folks with Special Needs
- Adult Foster Care Home Fire Safety
- Young Adult Fire Safety
- Infant & Child Life Safety for New Parents
- Fire Safety for Childcare Professionals



## Community CPR Classes



MFR provides and instructs community CPR classes, all of which are certified. The classes available to members of the community include adult CPR, child and infant CPR, Automated External Defibrillator (AED) use, choking, and basic first aid. We also offer a Basic Life Support (BLS) class exclusively for healthcare providers. In 2018, MFR instructed about 20 classes, reaching hundreds of individuals.

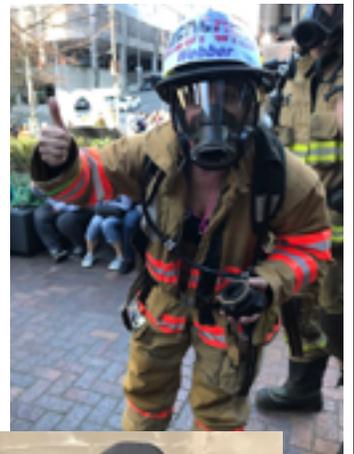


# PUBLIC EDUCATION & COMMUNITY

Being active in the community is very important to MFR. Along with our goal of teaching people about fire safety, we also want to show our dedication to helping people. Our personnel are passionate about what they do at MFR and take every opportunity to share this with others. In 2018, personnel participated in various public education events, fundraisers, and community events.

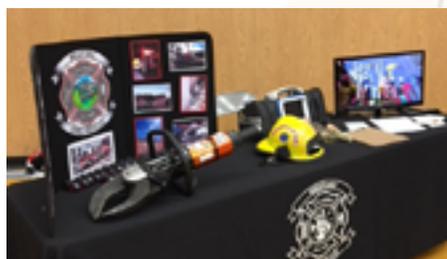


Captain Jon Peterson and Administration Manager Pam Webber participated in the 28th Annual Seattle Firefighter Stairclimb in March. Over 2,000 firefighters from around the world join in this fundraiser to raise money for the Leukemia & Lymphoma Society. Participants race up 69 flights of stairs in the Columbia Center, the 2nd tallest building west of the Mississippi (788' tall). A record \$2.61 million was raised for blood cancer research and patient services in 2018.



In February, Deputy Fire Marshal Samantha Metheny and Firefighters Eli Champagne and Cole Rohrbough represented MFR at the 8th Annual Careers in Gear event at Central Medford High School. The one-day expo brings students from different high schools together, with the focus on exploring the variety of career options available in Southern Oregon.

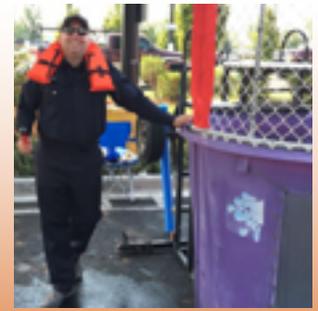
Students meet local employers and are given useful information about job hunting to encourage them in their pursuit of a career. The event continues to grow each year, with over 2,000 students reached in 2018.



# Safety Saturdays



MFR teamed up with the Medford Police Department during the year for Safety Saturday events. Hundreds of people came to the events to enjoy the fun activities (including a dunk-tank!) and to learn more about safety.



**Chamber Leadership Day** is an annual event for Medford Fire-Rescue. The Medford Chamber of Commerce's Leadership Program is made up of emerging leaders in the community and those who are interested in moving their careers to the next level. The Chamber's goal is to develop future leaders and commitment to our region. Eight educational sessions are held during the year, one of which is with MFR. Participants of the program get an inside look at who we are, what we do, and how we do it. Part of their day is spent learning about the latest equipment and technology at MFR through hands-on activities. This year, 36 people in the program attended the session held at Station 4 in March.



## Hedrick Field Day



The Hedrick Middle School Track Team celebrated the end of the track season in May with a splash! MFR got to be part of the event and provided the water for the team's waterslide. About 100 people came and enjoyed the fun!



## SOCIAL MEDIA OUTREACH

Connecting with members of the community is one of our priorities. Through the use of social media, we're able to keep people updated with important news and safety information. It's also an excellent way to announce upcoming MFR events and share our department's activities with the public.



**10,641** Facebook Followers

↑ **27%** more than last year

**1,254** Twitter Followers

↑ **31%** increase over last year

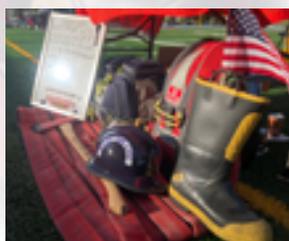
[www.facebook.com/MedfordFireDepartment](http://www.facebook.com/MedfordFireDepartment)  
[twitter.com/Medford\\_Fire](https://twitter.com/Medford_Fire)



Relay For Life is a team fundraising cancer walk for the American Cancer Society. Thousands of volunteers worldwide give their time to bring communities together to remember loved ones lost, honor the survivors of cancer, and raise money to help the efforts of cancer research. MFR personnel worked together (and walked together) to raise money for the charity in June. Through a fundraiser held at Firehouse Subs and online donations, their efforts paid off and they were able to raise over \$800 for the cause. Thank you to everyone who gave of their time and donated money to help make this a successful event!

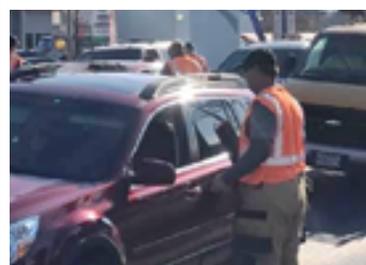
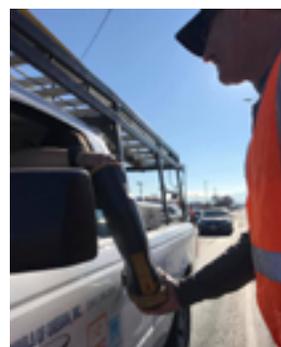


Above: Firefighter Bryan Studebaker, Firefighter Josh Allphin, and Captain Jon Peterson collect donations for the event.



## Fill the Boot

For more than 60 years, firefighters have supported the Muscular Dystrophy Association (MDA) through the Fill the Boot fundraiser. The International Association of Fire Fighters (IAFF) has been the MDA's largest national partner since Fill the Boot started in 1954. Firefighters gather on streets across the country, asking people to donate by placing money in their firefighting boots.



MFR's firefighters reached out to members of our community this November, helping to raise over \$8,500 for the MDA. Thank you to all who gave time and money towards this good cause!



Above (clockwise from top left): Deputy Chief Justin Bates, Captain Bryan Baumgartner, ADT Dispatcher Phyllis Clark, Medford Resident Sharon Lausmann



## Life Saver Award

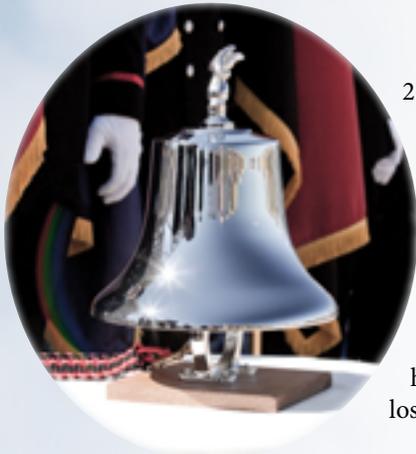
In February 2018, ADT (a home alarm and security system company) celebrated one of its Life Saver events in Medford.

Back in December of 2017, ADT Dispatcher Phyllis Clark called and alerted Medford Resident, Sharon Lausmann, of a carbon monoxide detector that was going off in the home. Lausmann was asleep and had not heard the alarm, but was fortunately woken by the dispatcher's call and was advised to leave the house immediately. The ADT dispatcher called 911 and within minutes, MFR arrived. After using portable gas detectors, it was determined there were life-threatening levels of carbon monoxide coming from a malfunctioning gas oven.

To celebrate the successful outcome of what could have been a tragedy, ADT flew Dispatcher Clark from Texas to meet Lausmann for the first time. Clark was awarded with the ADT Life Saver Award and MFR was awarded \$5,000 for the quick response and action taken during the incident.



Medford Fire-Rescue held the 16th Annual 9/11 Firefighter Memorial Stairclimb to honor and remember those who lost their lives on September 11, 2001. The event was first organized in 2002 by MFR Battalion Chief Rick Rohrbough and about 100 firefighters made the climb in 2018. Firefighters from agencies all around Southern Oregon attend the event, climbing the Rogue Valley Manor's 10 flights of stairs in full gear and in silence. Upon reaching the rooftop, a memorial service is held to pay tribute to the fallen heroes of 9/11, as well as all fallen members of the fire service.



### The Bell

2,977 people were killed in the September 11 attacks. Of those, 343 were firefighters. The tradition in the fire service is to ring a bell in remembrance of a fallen firefighter. At the 9/11 Stairclimb, the Honor Guard rings the bell three times, then four, then three times again, to honor the 343 firefighters who lost their lives.



**WE  
WILL  
NEVER  
FORGET**



Jackson County Fire District 3



Medford Fire-Rescue



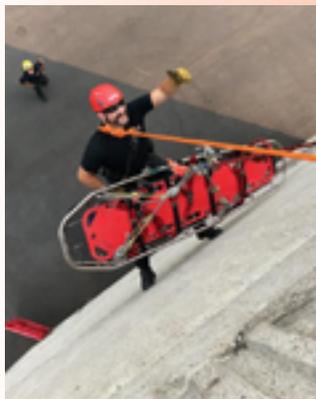
Jackson County Fire District 5



Medford Fire-Rescue









*"We serve our community through risk reduction and all-hazard response to emergencies"*



**Medford Fire-Rescue**  
2018 Annual Report  
[www.medfordfirerescue.org](http://www.medfordfirerescue.org)