

Medford Fire-Rescue 2013 Annual Report



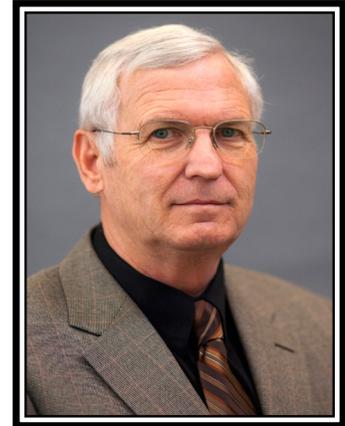
MEDFORD - FIRE - RESCUE 2013

LOUIS RUTH PHOTOGRAPHY



Medford Fire-Rescue
200 South Ivy Street, Suite 180
Medford, Oregon 97501
(541) 774-2300
www.medfordfirerescue.org

Medford Fire-Rescue proudly serves the 90,000 citizens who live within the City of Medford and the Medford Rural Fire Protection District 2 as well as an additional 60,000 daytime population that comes to our area for goods and services. Medford Fire-Rescue consists of five fire stations and a team of 83 dedicated personnel. The Firefighters, Paramedics, EMT's, Inspectors, Administration and Support Staff of Medford Fire-Rescue provide professional, full-time fire-fighting, paramedic emergency medical response, hazardous materials response, heavy rescue, and life safety services. In addition, our specialists and resources regularly provide services through mutual aid agreements to neighboring communities.



Our mission is to provide the highest quality life-saving response, emergency preparation, and prevention to the citizens of the City of Medford and Medford Rural Fire Protection District 2. We take our mission very seriously. Serving, educating, and protecting our citizens is our top priority.

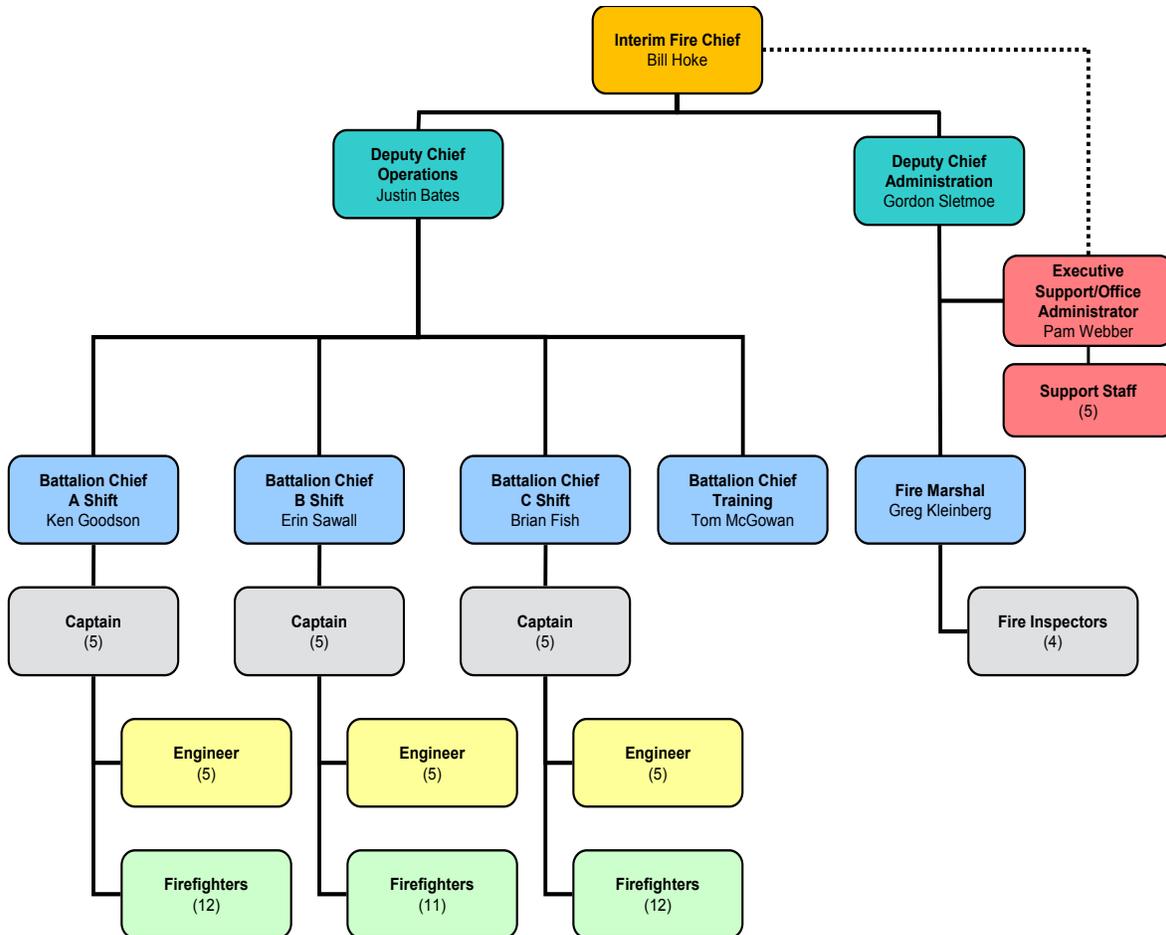
In 2013 our department underwent several changes. After 24 years of service, Fire Chief Dave Bierwiler retired from the department. Our Deputy Chief of Administration, Gordon Sletmoe, served as Acting Fire Chief for nine months, and in January of 2014, I was appointed Interim Fire Chief. The City, through Council direction, issued bonds for the construction of a new Fire Station 2, which will be relocated to Stewart and Columbus. In addition, the bonds will allow for reconstruction of Fire Station 3 and Fire Station 4. The City Council commissioned a Cooperative Services Study to determine if there are opportunities for improved efficiencies and effectiveness regarding service to the community and our customers.

It is our honor to serve the citizens of Medford, Medford Rural Fire Protection District 2 as well as all the visitors to our community. We are dedicated to using the best trained, best equipped and most professional personnel possible to meet our goal of providing a safe community for our citizens and visitors.

Respectfully,
Interim Fire Chief, John W "Bill" Hoke



Organizational Chart



Mission Statement

The mission of the Medford Fire-Rescue is to serve, educate, and protect its citizens from the effects of...

Hostile Fire

Medical Emergencies

Hazardous Material Exposures

Natural and Man-made Disasters

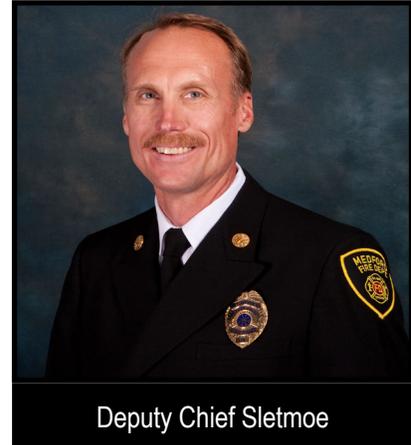
This mission will be accomplished through integrated efforts and using our available funding creatively and effectively

Administration

The **Administration** division of Medford Fire-Rescue, led by Deputy Chief Gordon Sletmoe, is responsible for the organization and management of the business functions of the fire department. These functions are directed at budget and financial accounting, records and reports, operational analysis, technology management, and strategic planning.

Core responsibilities include:

- Fire Records Management System
 - Incident Reports, Daily Operations & Activities, Personnel Records, Inspections, Training, and Inventory
- Technology and Information Systems
 - Computer Aided Dispatch, Mobile Data Computers, Hardware, Software, and Ancillary Devices, and Graphical Information Systems (GIS),
- Statistical Analysis of Department Operations, Business Activities, and Procedures
- Budget Development
- Office Supervision
- Duty Officer Rotation for Emergency Response
- Facilities Location Planning and Construction
- Facilities Management
- Grant Administration and Management
- Public Information Officer
- Vehicle Acquisition and Management



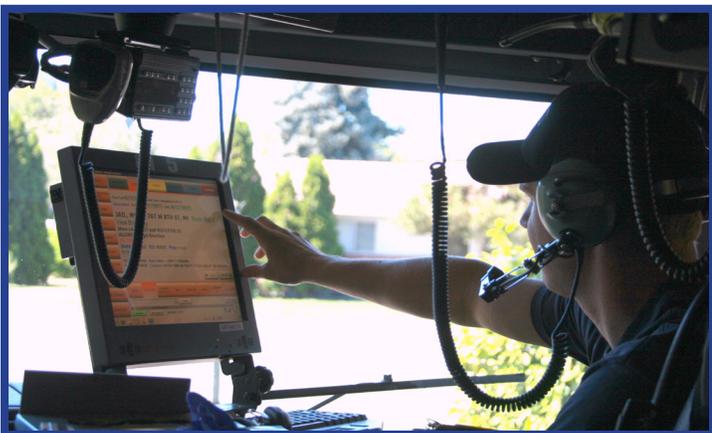
Deputy Chief Sletmoe

Key Objectives

- » **Perform routine assessment and audit of department budget.**
- » **Assess response time effectiveness and adjust deployment and staffing strategies to maximize effectiveness.**
- » **Provide in-depth analysis of department operations.**
- » **Monitor department-wide support programs and projects.**

Key Performance Measures

- Conduct monthly review of department budget utilization.
- Assess response data, prepare monthly report of activities for senior city officials and Medford Rural Fire Protection District 2.
- Perform quarterly in-depth analysis of department operations.
- Monitor finished work of Program and Project managers for conformance with department objectives.

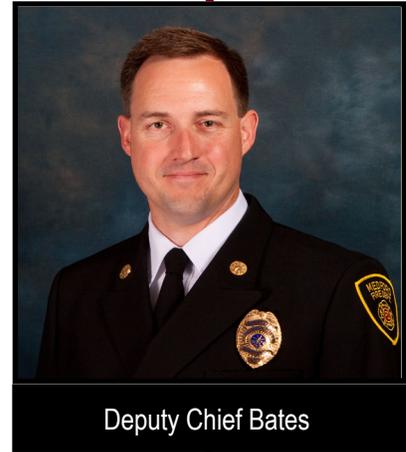


Operations

The **Operations** division of Medford Fire-Rescue, overseen by Deputy Chief Justin Bates, provides 24-hour emergency services to the City of Medford and Medford Rural Fire Protection District 2.

These services, based on the department's mission, include:

- Response to hostile fires, including those that occur in dwellings or other buildings
- Vehicle fires
- Outside fires in wildland fuels such as grass, brush, and timber
- Medical responses of all types
- Hazardous materials related incidents
- Motor vehicle accidents
- Natural and man-made disasters



Deputy Chief Bates



Battalion Chief Ken Goodson
"A" Shift



Battalion Chief Erin Sawall
"B" Shift



Battalion Chief Brian Fish
"C" Shift

Key Operations Division Accomplishments in 2013:

- Championed a response plan with mutual aid partners, dispatching the closest available fire apparatus to an emergency.
- Initiated a partnership with Jackson County Fire District 3 to ensure that two Fire Battalion Chiefs respond to any structure fire.
- Measured and tracked efficiencies in Fire Department response times resulting in a drop in overall emergency response times.
- Provided Advanced Life Support for cardiac arrest victims resulting in the successful return of a pulse in 17 citizens.
- Trained 642 community members in life saving CPR.
- Maintained training and staffing of the State of Oregon Regional Haz-Mat Team 8.

Training & Safety

The overall goal of the **Training & Safety** division is to prepare, develop, and enhance the ability of fire department personnel to deliver the highest possible level of service with the maximum level of personal safety using the most advanced resources available.

Led by Battalion Chief Tom McGowan, the division utilizes Training and Safety Committees to develop programs and deliver the necessary training. The key objectives and accomplishments of 2013 are outlined below.



Battalion Chief McGowan

Key Objectives:

- Maintain and develop the required knowledge, skills, and abilities of all fire department personnel, including certifications for fire, hazardous materials, emergency medical, and prevention.
- Prepare fire department personnel for advancement within the organization through a structured succession plan.
- Conduct entrance and promotional assessment centers to establish qualified eligibility lists for positions within the fire department.
- Prepare new Firefighters for their assignment as a contributing member of an engine or truck company.
- Duty Officer rotation for emergency response.
- Promote community training opportunities in CPR and Fire Extinguisher Training.

Key Training Division Accomplishments in 2013:

- Developed a two year training plan, an annual training plan, and implemented current quarter objectives.
- Recruited and conducted a Firefighter hiring process.
- Conducted one Recruit Firefighter academy and a two-week Advanced Firefighter academy.
- Tested and placed 9 personnel on Captain's eligibility list
- Met and exceeded national required training standards in fire skills, EMS, hazardous materials, and rescue. Total of 5,344 training hours.
- Provided in-house and outside training opportunities to our personnel enhancing their knowledge, skills, and abilities to perform efficiently and effectively at all levels.
- Worked with the local training association to host and facilitate conferences from nationally recognized instructors.
- Partnered with neighboring agencies to provide mutual training opportunities to better our response efficiency to our communities.

Fire and Life Safety

Under the direction of Fire Marshal Greg Kleinberg, the **Fire and Life Safety Division** (FLSD) has four Fire Inspectors. The Division is tasked with the following responsibilities:

- Conducting business safety compliance inspections
- Performing origin and cause fire investigations
- Providing public education
- Conducting plan review and inspections for fire suppression, detection and fire code related permits

The Fire & Life Safety Division works under the authority of the State Fire Marshal. For more information please visit: www.medfordfirerescue.org

Key Objective:

Save lives, prevent injuries, and reduce property damage within the community with the goal of preventing tragedies associated with fires and other fire response related incidents through public education, fire code enforcement, hazard mitigation, and fire investigation efforts. These include:

- Fire & Life Safety inspections
- Issuing permits and inspect activities associated with required Fire Code permits
- Plan review and inspection of fire protection systems



Fire Marshal Kleinberg



- Mitigate known regional hazards
- Proactive efforts to promote early detection and suppression of residential fires. This includes promoting smoke alarms and residential fire sprinkler systems.
- Site development reviews for access and water supplies
- Investigate and analysis all fire incidents for origin, cause, responsibility, or prevention of such incidents
- Community fire prevention and life safety education programs

Key Fire & Life Safety Division Accomplishments in 2013:

Commercial Inspections and Enforcement

- 1,075 compliance inspections conducted and 701 fire code violations abated.

Public Education:

- Department held 246 events, reaching nearly 10,000 adults and children.

Fire Investigations

- 99 fires investigated by FLSD.
- Provided 13 children with juvenile fire-setter screening and counseling

Permits and Development.

- 168 fire code construction and operational permits issued.
- 204 plan reviews conducted including 77 fire suppression systems, 27 fire alarm systems, and 91 site development reviews.

Staffing

- Conducted national recruitment process for vacant Fire Inspector position and successfully filled the position.

Fire Facilities



Headquarters ~ Lausmann Annex
200 South Ivy Street, Suite 180



Fire Station #2 Built 1951
1241 West 8th Street



Fire Station #4 Built 1969
2208 Table Rock Road



Fire Station #3 Built 1954
530 Highland Drive



Fire Station #5 Built 1975
2124 Roberts Road

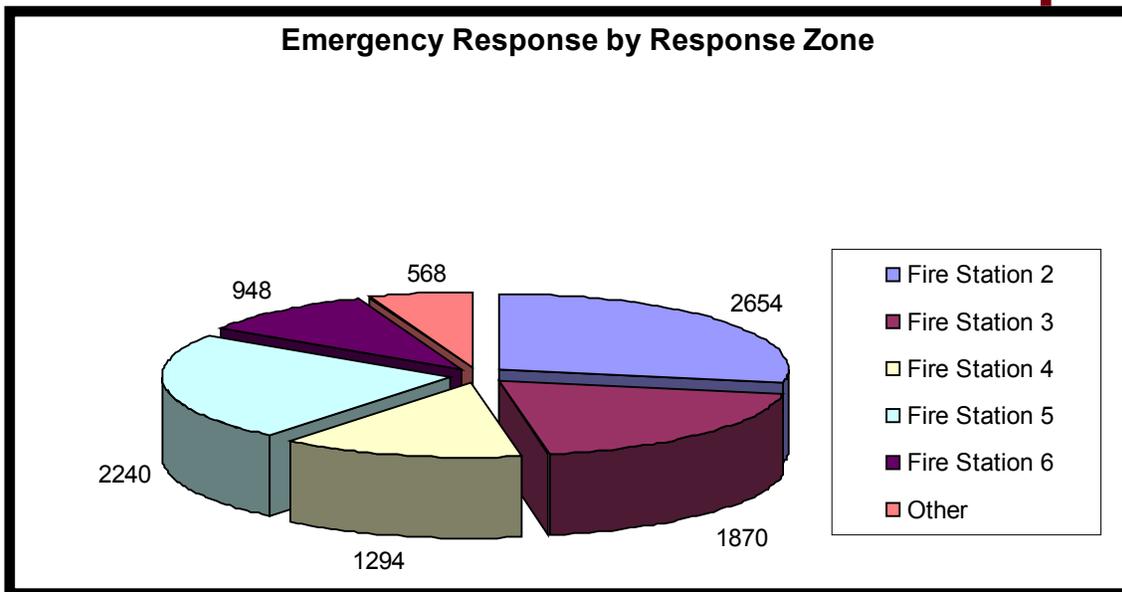


Training Tower at Fire Station #4



Fire Station #6 Built 2006
3700 Barnett Road

Emergency Response



2013 Key Performance Measures:

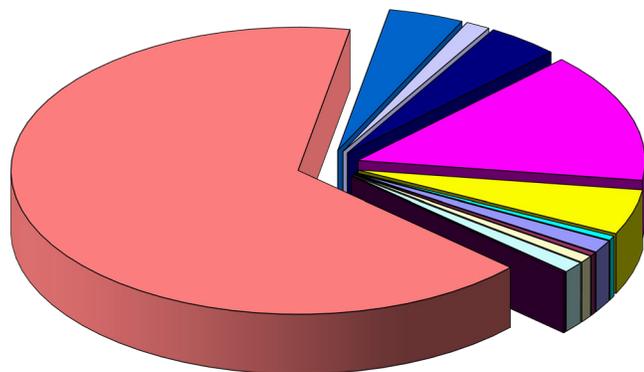
- Total Reported EMS Incidents = 6,733
- Total Reported Fire Incidents = 370
- Total Other Reported Incidents = 2,431



Staffing Component:

Provide ALS equipped and trained emergency responders 90% of the time to all emergency incidents:
 Target = 90% Attained in 2013 = 96%

Emergency Response by Incident Type



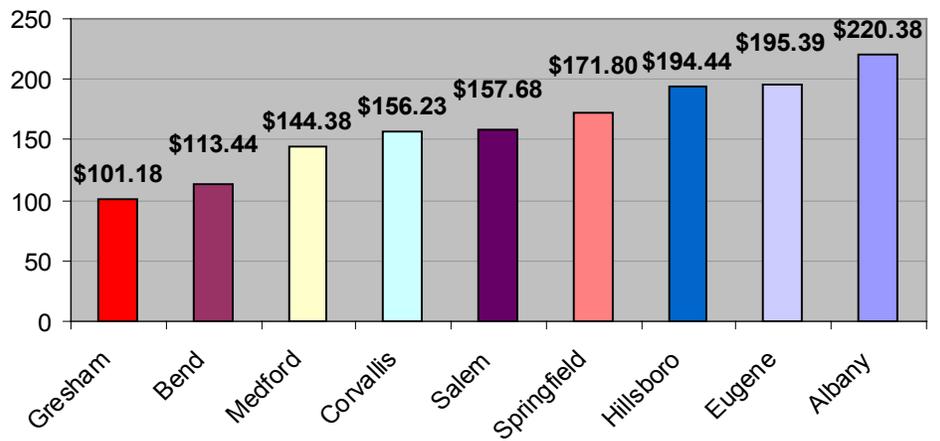
Building Fire (2%)	135
Vehicle Fire (1%)	38
Wildfire (1%)	78
Other Fire (1%)	119
Overpressure, Rupture, Explosion (1%)	13
EMS (66%)	6330
Motor Vehicle Accident (4.2%)	405
Rescue (1%)	131
Public Assist (4%)	389
Good Intent (15%)	1404
False Alarm (5%)	484
Weather Related/Special/Other (>1%)	48

2013-2015 Biennial Budget

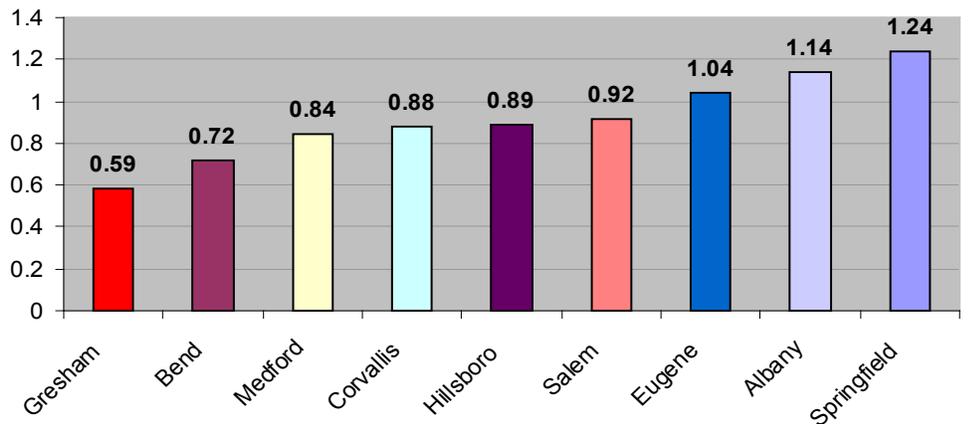
	Personnel	Materials & Services	Capital Outlay	Capital Improvement	Total
Administration	\$385,860	\$67,140	-	-	\$453,000
Operations	\$20,056,760	\$3,997,540	\$106,000	\$817,170	\$24,977,470
Fire and Life Safety	\$1,468,130	\$85,190	-	-	\$1,553,320
Training	\$305,660	\$145,100	-	-	\$450,760
Grand Total	\$22,216,410	\$4,294,970	\$106,000	\$817,170	\$27,434,550



Operational Budget per Capita



Firefighters/1,000 Population



2013 Personnel

General Information		Personnel		Apparatus Inventory	
Medford Population	74,907	Total Employees	83	Engines/Pumpers	9
Medford Rural Fire Prot. Dist. 2 Population	11,326	Operations & Training	72	Aerial Apparatus	1
Square Mileage (Including Rural District)	56	Fire and Life Safety	5	Tanker/Tender	1
Fire Stations	5	Administration	7	Brush Truck	3

2013 New Employees



New Firefighters: Bryan Studebaker, Manuel Sharp, Jeffery Benyo, and Westin Hammer



Chase Browning, Inspector



Heather Mook, Support Staff



Maureen Doyle, Support Staff

2013 Retirements



Chief Dave Bierwiler
24 Years of Service



Firefighter Lance Gray
30 Years

Promotions and Awards

Thomas McGowan, Battalion Chief - Training
Bryan Baumgartner, Captain
William Parks, Engineer

2013 Arson Investigator of the Year:
Ralph Sartain

30+ Years of Service
Alan Bennett
Rick Rohrbough
Ken Goodson

25+ Years of Service
Chuck Barrie
Dale Mawhirter
Dave Heaton
Dennis Macey
Wayne Painter
Karl Giepel
Troy Zigenis



20+Years of Service
Brian Fish
Brian Farber
Gordon Sletmoe
Brian Hammer
Jon Murphy
Joel Matlock
Bill Parks
Erin Sawall
Timothy Harvey









Medford Fire Department - 1924 Stutz

In 1924, Chief Roy Elliott purchased this Model O Stutz "Pumper" for the Medford Fire Department where it remained in service through 1959. The Stutz was instrumental when it was used in the 1959 Medford furniture store fire where it pumped water for 48 hours straight. Several features of the Stutz pumper in 1924 were that the engine was capable of pumping 1200 gallons of water per minute and had a top speed of 45 miles per hour.



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