

# MEDFORD PARKS & RECREATION

HEALTHY LIVES. HAPPY PEOPLE. STRONG COMMUNITY.

## Proposed SGR Training Schedule 2016

- Jan 5** Ethics: the Heart of Public Service (:33)
- Feb 2** Learning the Language of Multiple Generations (1:20)
- Mar 1** Five Leadership Principles to Create the Ultimate Customer Experience (1:30)
- Apr 5** Employee Morale – Seven Essential Leadership Strategies to Boost Employee Performance (1:22)
- May 3** Discovering and Working with your Strengths and Talents (:52)
- Jun 7** Communication Processes: Effective Cycle of Communication (:30)
- Jul 5** Overcoming Communication Barriers (:30)
- Aug 2** Communication Processes – Supportive Conversations (:30)
- Sep 6** Managing Change (:45)
- Oct 4** Coaching and Mentoring – Leadership Lessons from a Legendary Coach (1:20)
- Nov 1** Managing the New Normal – Future-Proof your Organization (1:26)
- Dec 6** Team Development for Leaders (:55)



CONTINUOUS IMPROVEMENT | CUSTOMER SERVICE

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COMMUNITY ENRICHMENT EXCELLENCE EXCEPTIONAL CUSTOMER SERVICE INNOVATION

