

Shoretel Call Manager Report Screen

ShoreTel Director
Build 18.61.7500.0
Logoff Bev Power

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 - Platform Hardware...
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Call Details Reports

Reports

Please select the report you want to run:

- Account Detail Report
- Account Summary Report
- Trunk Activity Detail Report
- Trunk Activity Summary Report
- User Activity Detail Report
- User Activity Summary Report
- WAN Media Stream Detail Report
- WAN Media Stream Summary Report
- Workgroup Agent Detail Report
- Workgroup Agent Summary Report
- Workgroup Queue Summary Report
- Workgroup Service Level Summary Report

Disable report size limit

Parameters

Enter the Account code(s) you want to report on:

Account codes:

Selected Values:

Enter the extension, or range of extensions, you want to report on. You can add multiple extensions, or you can leave this field blank to report on all extensions:

Start of Range
 End of Range

No lower value
 No upper value

Selected Values:			
2410		2410	<input type="button" value="Delete"/>
2416		2416	<input type="button" value="Delete"/>
2400		2400	<input type="button" value="Delete"/>

Enter the date range you want to report on:

Start of Range
 End of Range

No lower value
 No upper value

Enter the time range you want to report on:

Start of Range
 End of Range

No lower value
 No upper value

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User Activity Summary Report

Start: 10/2/2016

End: 11/3/2016

Show Internal Calls: False

Start: 12:00:00AM

End: 11:59:59PM

Name (Extension)	Inbound All			Outbound All			Total All			Outbound Non-Local Trunk			Outbound WAN Trunk		
	Qty	Duration	Average	Qty	Duration	Average	Qty	Duration	Average	Qty	Duration	Average	Qty	Duration	Average
Parks WG (x2400)															
Sub Total	1,027	13:20:30	0:00:46	2	0:00:07	0:00:03	1,029	13:20:37	0:00:46	1	0:00:05	0:00:05	0	0:00:00	0:00:00
Sec 2, Parks (x2416)															
Sub Total	507	15:48:17	0:01:52	76	1:32:29	0:01:13	583	17:20:46	0:01:47	16	0:18:23	0:01:08	0	0:00:00	0:00:00
Sec 3, Parks (x2410)															
Sub Total	34	1:27:56	0:02:35	71	1:42:18	0:01:26	105	3:10:14	0:01:48	19	0:25:29	0:01:20	0	0:00:00	0:00:00
Grand Total	1,568	30:36:43	0:01:10	149	3:14:54	0:01:18	1,717	33:51:37	0:01:10	36	0:43:57	0:01:13	0	0:00:00	0:00:00