NRPA Staff Training on Programs, Services and Facilities

Year	Title	Location	Staff
2009	Repositioning to Become an Essential Service	Salt Lake	Director
2009	Benchmarking: Parks and Recreation Market Research	Salt Lake	Director
2009	Strategic Action Planning	Salt Lake	Director
2010	Implementing Efficiency Measures to Achieve Financial Sustainability	Minneapolis	Director, Recreation Superintendent
2011	Rose of Post-Program Reflection on Youth Outcomes	Atlanta	Recreation Superintendent
2011	Strategic Planning and Performance Assessment	Atlanta	Park Planner
2011	Evaluating Park Environment	Atlanta	Park Planner
2012	Performance Management: Getting From Outputs to Outcomes	Anaheim	Recreation Superintendent
2013	The 5 Levels of Leadership	Houston	Director, Recreation Superintendent
2014	Teaching Customer Service to Your Adult and Youth Sports Officials	Charlotte	Recreation Superintendent
2014	Youth Sport Venues and Their Economic Impact	Charlotte	Recreation Superintedent
2015	Lifeguards: Don't Just Sit There	Las Vegas	Assistant Parks and Recreation Director
2015	Because Feedback Matters: Snitch on Us	Las Vegas	Assistant Parks and Recreation Director
2016	Performance Coaching	St. Louis	Parks Maintenance Superintendent; Parks Supervisor
2016	Survey Mania: How to Develop Satisfaction Surveys that Satisfy	St. Louis	Recreation Supervisor; Resource Development Coordinator