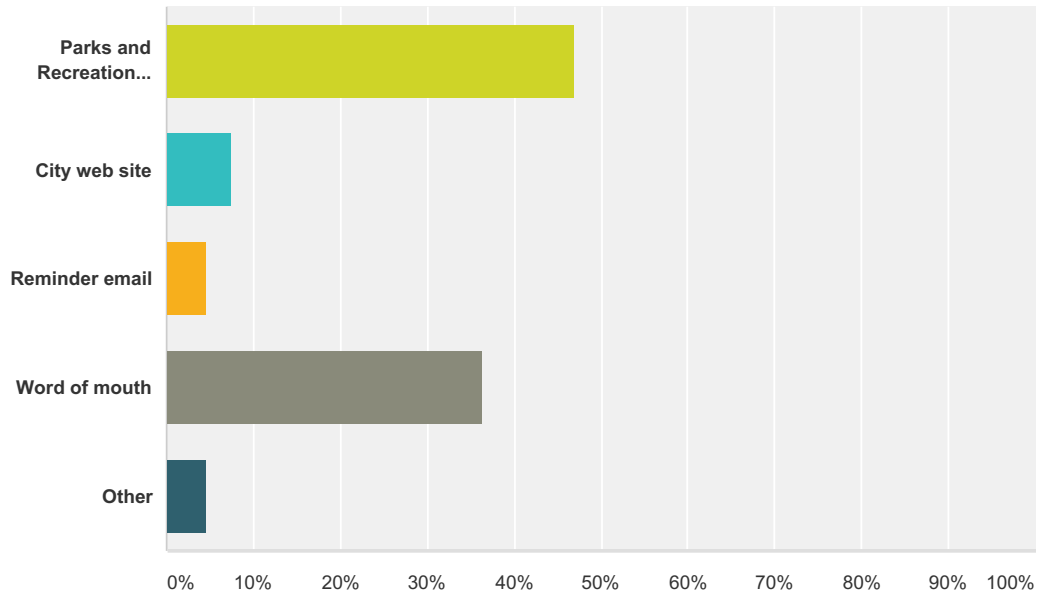


### Q1 Where did you hear about this program?

Answered: 66 Skipped: 1

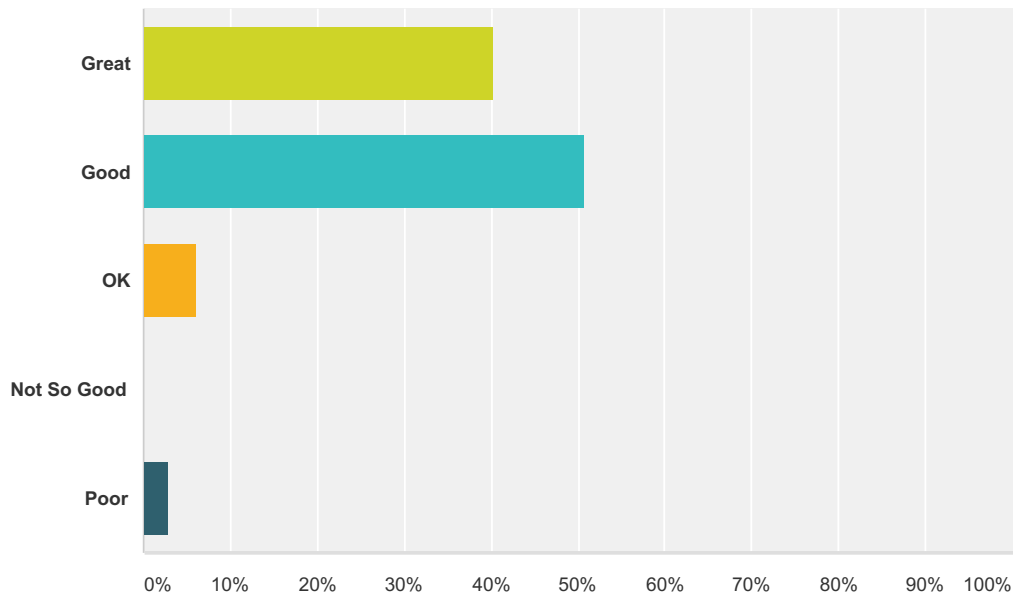


Answer Choices	Responses
Parks and Recreation program guide	46.97% 31
City web site	7.58% 5
Reminder email	4.55% 3
Word of mouth	36.36% 24
Other	4.55% 3
<b>Total</b>	<b>66</b>

#	Other (please specify)	Date
1	Friend told us about it last year	9/17/2014 9:50 AM
2	Repeat player	9/13/2014 1:51 PM
3	Friends, Janelle Ellyson.	9/12/2014 1:28 PM
4	We have done it several yrs now	9/10/2014 5:12 PM
5	Son was in it last year	9/10/2014 5:09 PM

## Q2 Was the league well organized?

Answered: 67 Skipped: 0

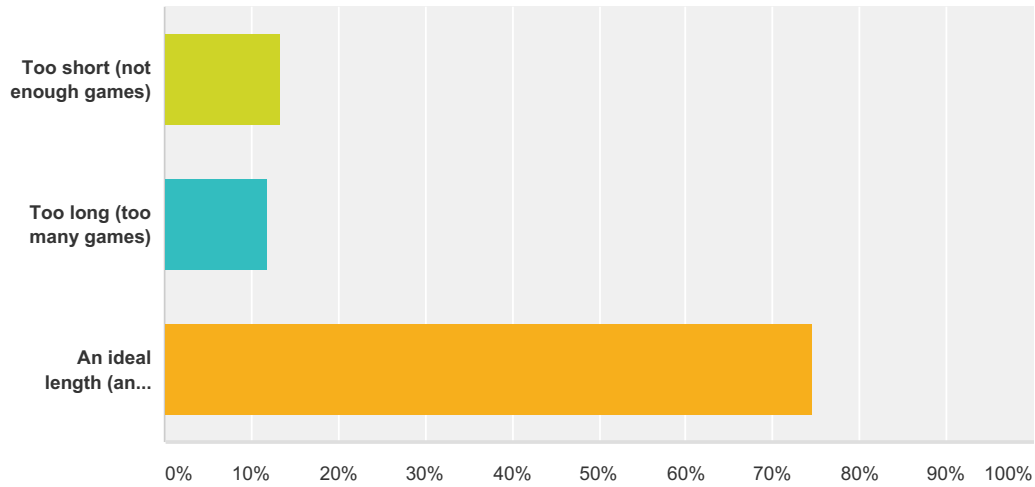


Answer Choices	Responses
Great	40.30% 27
Good	50.75% 34
OK	5.97% 4
Not So Good	0.00% 0
Poor	2.99% 2
<b>Total</b>	<b>67</b>

#	Comments	Date
1	Our team players didn't show up. We ended up with only 5 players	9/11/2014 1:40 PM
2	Coach Mary (machine pitch 2) did a great job.	9/10/2014 8:24 PM

### Q3 The length of the season was ...

Answered: 67 Skipped: 0

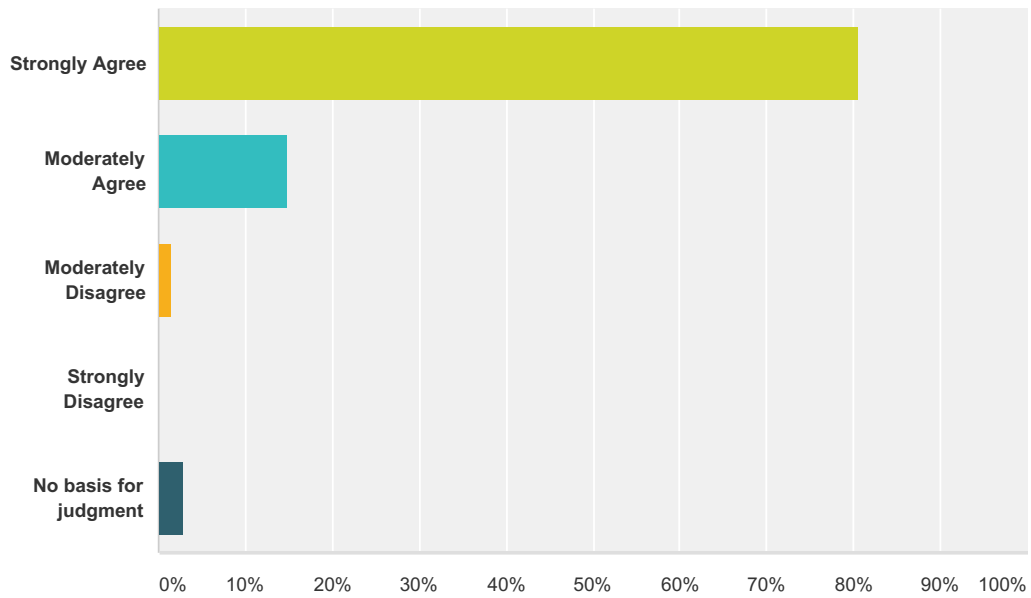


Answer Choices	Responses
Too short (not enough games)	13.43% 9
Too long (too many games)	11.94% 8
An ideal length (an appropriate number of games)	74.63% 50
<b>Total</b>	<b>67</b>

#	Comments	Date
1	For working parents a little shorter season would be great to have at least a small summer break with no activities to have to do	9/17/2014 9:50 AM
2	More practice time needed for new players especially	9/11/2014 8:19 AM
3	Not enough practice days.	9/11/2014 6:42 AM
4	I think it would be great for saturday games	9/10/2014 11:10 PM
5	Just a bit too long for the hot weather	9/10/2014 8:24 PM
6	or more practices needed	9/10/2014 7:46 PM
7	My daughter got put in with only a couple weeks left so it was short for us	9/10/2014 5:49 PM
8	An extra practice or two would be nice, but length overall was great.	9/10/2014 4:01 PM
9	There is no correct answer here. Summer in Southern Oregon is hot, often smokey and sometimes short. I'd love more games but how often would they be cancelled due to bad weather.	9/10/2014 3:56 PM

### Q4 You received good customer service from City staff members.

Answered: 67 Skipped: 0

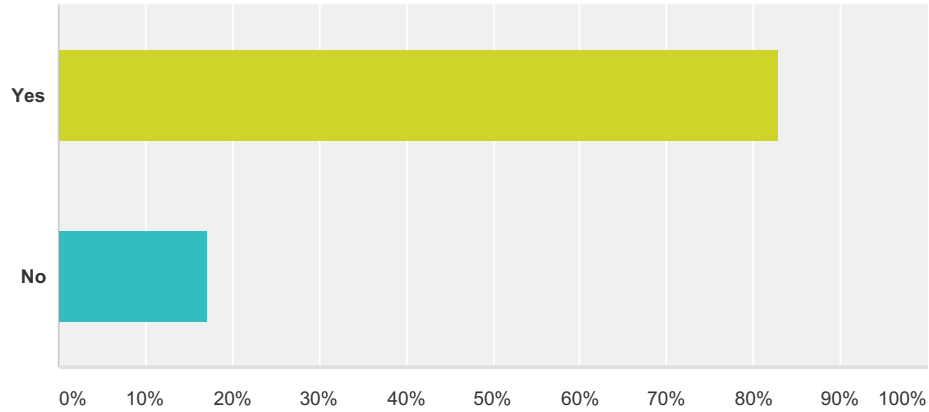


Answer Choices	Responses	Count
Strongly Agree	80.60%	54
Moderately Agree	14.93%	10
Moderately Disagree	1.49%	1
Strongly Disagree	0.00%	0
No basis for judgment	2.99%	2
<b>Total</b>		<b>67</b>

#	Comments	Date
1	Chris did a great job getting information out to parents.	9/15/2014 9:33 AM
2	Chris was amazing!	9/11/2014 6:01 PM
3	Chris communicated well via email to keep the parents updated	9/10/2014 8:24 PM
4	I'd rather the young red head boy not lie if he doesn't know an answer.	9/10/2014 3:56 PM

### Q5 Did the volunteer coach(es) discuss the Junior Giants player/parent handbook curriculum with the kids every week?

Answered: 64 Skipped: 3

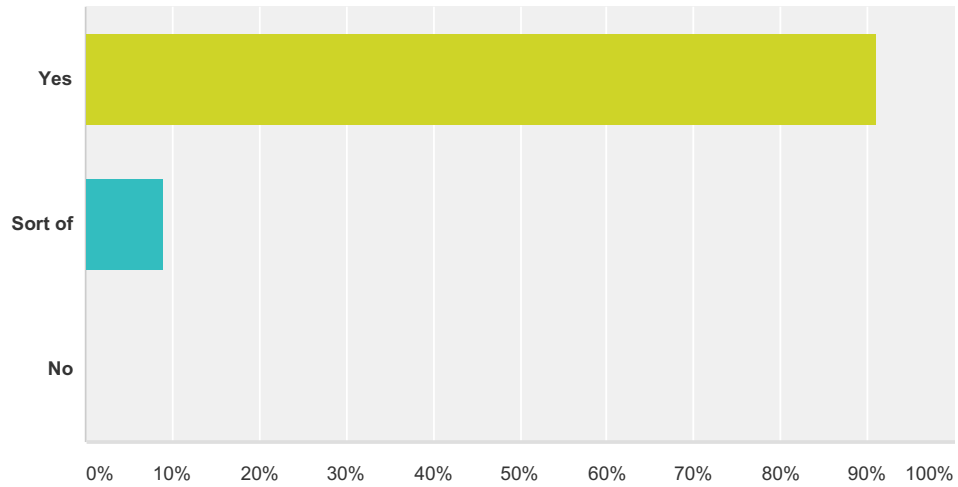


Answer Choices	Responses
Yes	82.81% 53
No	17.19% 11
<b>Total</b>	<b>64</b>

#	Other (please specify)	Date
1	Some confusion about which week we were doing in the beginning because the majority of parents did not know about the 1st parent meeting, and missed it.	9/13/2014 1:51 PM
2	My son's coaches were amazing and covered everything very well. My daughter's coach dropped out and we didn't have a replacement. The parents pitched in...literally.	9/12/2014 9:46 PM
3	Our coach stopped looking at the reading portion beginning week 3. Only received half the prizes.	9/11/2014 6:46 PM
4	Well done!!	9/11/2014 1:40 PM
5	Discussions were usually be team parent and were very brief.	9/10/2014 5:43 PM
6	It was a bit hit or miss. More hands would help all the way around...	9/10/2014 4:01 PM

### Q6 Did your child have fun?

Answered: 67 Skipped: 0

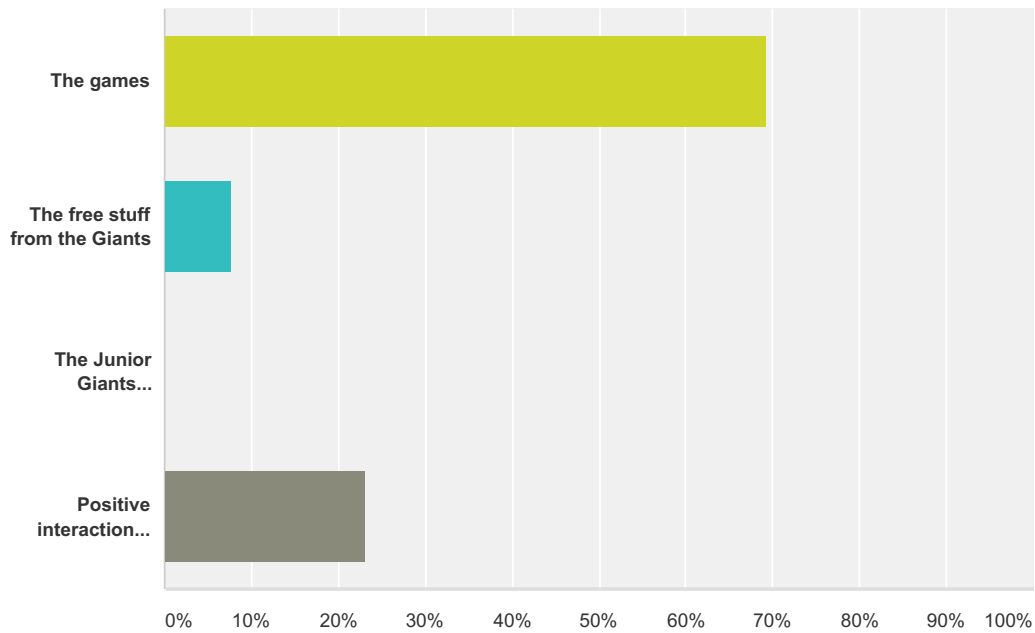


Answer Choices	Responses	Count
Yes	91.04%	61
Sort of	8.96%	6
No	0.00%	0
<b>Total</b>		<b>67</b>

#	Comments	Date
1	We were there for summer activity, but some parents took it to seriously even laughing at less athletic kids. Which they children saw.	9/11/2014 8:19 AM

### Q7 What was your child's favorite aspect of the program?

Answered: 65 Skipped: 2



Answer Choices	Responses
The games	69.23% 45
The free stuff from the Giants	7.69% 5
The Junior Giants educational programs	0.00% 0
Positive interaction with other kids	23.08% 15
<b>Total</b>	<b>65</b>

#	Other (please specify)	Date
1	I liked how the program encouraged our daughter to read to receive a prize. We have a hard time encouraging and that made her think about it on her own.	9/15/2014 9:33 AM
2	Pos. interaction w/ the other kids was a close second.	9/12/2014 1:28 PM
3	Also enjoyed all the other aspects of the program.	9/11/2014 11:57 PM
4	also liked the stuff from the Giants but enjoyed the game and coaches	9/11/2014 8:18 PM
5	"The bbq and getting a mit and playing ball but I didn't like being too hot."	9/11/2014 3:40 PM
6	All of the above. It's an amazing program!! My son has special needs and this program has allowed him to play baseball and have a very positive experience!	9/11/2014 9:56 AM
7	Learning the basics of the game.	9/11/2014 8:19 AM
8	Most of the free stuff is geared toward the younger kids. The older kids (especially the boys) are not interested in plastic wrist bands.	9/11/2014 6:42 AM
9	And the positive interaction with other kids	9/10/2014 8:24 PM
10	All of the above!!	9/10/2014 5:51 PM

## 2014 Junior Giants Parent Survey

11	All	9/10/2014 5:12 PM
12	hanging with other kids his age.	9/10/2014 4:13 PM
13	He really mostly liked the free stuff, but he's six. We all enjoyed the games.	9/10/2014 3:58 PM
14	All of the above!	9/10/2014 3:56 PM



## 2014 Junior Giants Parent Survey

### Q8 In terms of league organization and game operations, what can we do better?

Answered: 43 Skipped: 24

#	Responses	Date
1	I thought the league did a great job of keeping families informed and that the games were as smooth as T-ball can be.	9/20/2014 6:55 AM
2	I understand if you don't want to do this, but an option to be notified about cancelled games, etc. by text would be really helpful	9/17/2014 9:50 AM
3	I had signed my granddaughter up for fall ball . she is 9 years old. payed the forty dollars. received a call saying the put her on a team of 5-6 year olds. was supposed to get another call from someone else to change her, never received a call, or my money reimbursed. kinda disappointed. more communication may help	9/15/2014 4:01 PM
4	The sign up almost kept me from signing up my daughter. It required me to volunteer, but I did not see any other parents volunteer. I have no problem helping, but I did not like feeling forced into it and I did not like giving my social security #.	9/15/2014 9:33 AM
5	I feel as though the later games (7/7:30) were too late for the t-ball kids, by that time of the day they were too tired to play..	9/15/2014 7:57 AM
6	Is it possible to have a one day class or lecture on baseball? Hand-outs copy can work too. My daughter have a lot of question and I can't answer her like pop up etc, Class or lectures on baseball basic will help. Or probably a legitimate site that help parents learn, read, teach or explain the basic of baseball to their child. Thank you.	9/14/2014 9:41 AM
7	It was great and we are so appreciative!	9/13/2014 4:14 PM
8	Be sure to notify parents early enough about the first meeting. I did not receive notice this year, and didn't know about it until after it occurred. That was the first time we've had that happen in the 7-8 years we've participated in Jr Giants.	9/13/2014 1:51 PM
9	Put banners or signs up on the ball fields as to which week it is: "TEAMWORK" "EDUCATION", etc. More reminders about what we are supposed to be doing each week.	9/13/2014 10:48 AM
10	Check in on each team throughout the season to see if the team needs anything. My daughter's team rarely had more than 5 kids show up and other teams let us borrow some of their kids. Hopefully kids weren't turned away from the program since we could have taken more.	9/12/2014 9:46 PM
11	We had a great season. The program is set up really well & I know our coaches really made it perfect. We were very lucky to have an entire family taking care of us--they covered all aspects & my son enjoyed having the Orazco Brothers as coaches--it felt like having big brothers & then having Mrs. & Mr. Orazco there to oversee things, coach, keep everything organized, and give us all individual attention was great. I'm not sure if all the teams got 4 coaches, but that was just great.	9/12/2014 1:28 PM
12	Maybe weed out some of the people who never showed up. Like sending an email that the parent actually has to respond to. It seems like a lot of parents sign their children up, then forget about it. Maybe a pre seceener e mail might help?	9/12/2014 7:40 AM
13	We think you all do a great job! Would like the games to be a little longer - 3 innings or 1&1/2 hours - if it was possible.	9/11/2014 11:57 PM
14	Ensure people knew it's coed. Also, give the coaches training on the machines. . They're was a significant varience in the quality and speed of the machines, sometimes requiring 10 pitches for 1 good pitch.	9/11/2014 10:10 PM
15	much improved from last year with emails - team wall etc.	9/11/2014 8:18 PM
16	We had a great experience. I wish our coach was more dedicated though. We stopped seeing him about week 4.	9/11/2014 6:46 PM
17	More consistency with the parent leaders implementing the Jr Giants educational programs and more healthy food at the bbq would have been nice.	9/11/2014 3:40 PM
18	Help recruit more players for teams that are short, or assign more players at the beginning	9/11/2014 1:40 PM
19	Structure was very poor. My son didn't learn anything. Too many kids on a team. We won't play junior giants anymore. Thanks for opportunity.	9/11/2014 12:38 PM
20	Not everyone has computer access. All info needs to be a available in print format.	9/11/2014 9:56 AM

## 2014 Junior Giants Parent Survey

21	5:45 games are hard for players and parents who work. It is a battle to get there. Picture Day should be organized differently since the players don't actually take the group picture together anyway. 5:15 with each player was not acceptable. I had to take off work 3 times because one was rescheduled. Then we weren't even sure who was showing up so we had to keep waiting because they wanted to take them all together. Picture day could have been organized much better.	9/11/2014 8:19 AM
22	Communicate with all coaches to be on time and start and end games on time.	9/11/2014 5:26 AM
23	I think it was great think should have saturday games as well	9/10/2014 11:10 PM
24	Have a workshop that teaches the coaches how to help kids improve their skills of baseball. Needs to be more technique taught so the kids can learn how to improve...not just play without any instruction. Coaches need to be taught first.	9/10/2014 10:02 PM
25	two more weeks of practice, or 1 practice a week during league would be great	9/10/2014 9:52 PM
26	For Little league if you hit a home run you get a burger at the concession stand. That should be the same for Jr. Giants.	9/10/2014 9:36 PM
27	This season's program seemed more controlled (not as relaxed) vs. previous years. Not sure if it was a good thing or not. Overall, the Jr. Giants program is a very positive program to have in this town. Please continue it for the kids. Thanks.	9/10/2014 8:24 PM
28	You did well!	9/10/2014 7:46 PM
29	Longer games, everyone willing to follow the same set of rules	9/10/2014 6:39 PM
30	Combine teams that don't have enough players into one bigger team.	9/10/2014 6:36 PM
31	Schedule some of the younger age teams on the smaller (shady) field #6, instead of the older kids all the time. My older son played almost every game on field #6, while my younger son didn't play on it very often, if not ever.	9/10/2014 6:32 PM
32	All seemed to be well organized.	9/10/2014 5:51 PM
33	Fill spots when kids miss a lot. We played one game where there was only like 5 kids and they said it was like that most of the games	9/10/2014 5:49 PM
34	Make sure the coach is knowledgeable about the sport before they can coach	9/10/2014 5:38 PM
35	There were too many educational programs for the T-Ball kids. One or two main focuses would have been ideal. For example just the reading program alone was enough for the little guys. I was a team parent, and I noticed that there was too many different weekly educational agendas/items for the other parents to actually follow what was going on. It was always chaotic and very hard to keep track of.	9/10/2014 5:20 PM
36	You guys did a great job.	9/10/2014 5:09 PM
37	nothing I can think of, what a great program, we are so grateful we could be a part of it. Thank you	9/10/2014 4:51 PM
38	I'm not sure what could be improved, as the entire program was a great experience. My son really enjoyed his team, the coach and playing the games. This was a wonderful and positive experience for our family and son.	9/10/2014 4:48 PM
39	I loved it. You did an excellent job and I can't wait to be a team mom next year!	9/10/2014 4:13 PM
40	Can't think of anything, given it's all volunteer, and the city staff is only a couple of people.	9/10/2014 4:01 PM
41	The 5:30 games were too hot due of Medford climate many times kids were playing in upper 90 temperature.	9/10/2014 3:59 PM
42	I think it was well run considering the number of teams, limited practice and game space, and the number of parents that just quit showing up. Some of the teams were pretty small in T-ball by the end of season. But there were some hot and smoky days that were kind of unbearable. Once you miss one game its easier to blow off the next. We were at every one.	9/10/2014 3:58 PM
43	Ask your young men to tell the truth and walk around the fields during pre season practice. A coach had his players putting balls in the machine for him to hit. It was a danger, yet the City worker said nothing to him.	9/10/2014 3:56 PM