

# MEDFORD PARKS & RECREATION PILLARS

## What We're Known For

### COMMUNITY ENRICHMENT

We provide opportunities for activities, life-long learning and stewardship of quality public spaces that enhance the lives of the community we serve. We work, so many can play.

### EXCELLENCE

We're laser focused and consistently challenge ourselves to perform every task at the highest level capable by each team member, inspired to do better and be better. We enlist national accreditation standards, which enable the department to implement best practices in all functions of the organization.

### EXCEPTIONAL CUSTOMER SERVICE

Our staff is empowered to make informed decisions and provide creative solutions for our customers. Many of these decisions are gained through experiences and creating a culture based on listening and balancing needs in order to exceed our customer's expectations.

### INNOVATION

The department encourages an organizational culture that values new ideas and is not afraid of change or a different way of doing things. We're nimble enough to move resources to meet the changing needs of our customers, community and staff.



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1215 E150

# MEDFORD PARKS & RECREATION

## PARTICIPANT COMMENT CARD

### YOUR FEEDBACK MATTERS!

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Program Name: \_\_\_\_\_

Date: \_\_\_\_\_

**1) Where did you hear about this activity/program?** *(Check one)*

- Programs and services guide
- City website
- Social media *(Facebook, Twitter, etc.)*
- Newspaper
- Radio
- TV
- Friend/word of mouth
- Other *(specify)*

\_\_\_\_\_  
\_\_\_\_\_

**2) Was the instructor/leader knowledgeable about the subject matter?** *(Circle one)*

Great | Good | Satisfactory | Not So Good | Poor | N/A

**3) Was the facility staff courteous and helpful?** *(Circle one)*

Great | Good | Satisfactory | Not So Good | Poor | N/A

**4) Was the registration process convenient?** *(Circle one)*

Great | Good | Satisfactory | Not So Good | Poor | N/A

**5) Was the facility safe and clean?** *(Circle one)*

Great | Good | Satisfactory | Not So Good | Poor | N/A

**6) Please rate your overall experience.** *(Circle one & add comments)*

Great | Good | Satisfactory | Not So Good | Poor | N/A

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**7) What other classes/programs would you like to see offered?**

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**8) Which most closely match your opinion of the benefits of the class/program:** *(Choose all that apply)*

- Enhances overall health and well-being
- Increases self-esteem and self-image
- Reduces risk of isolation and loneliness
- Helps families spend time together
- Increases physical fitness
- Reduces stress
- A productive use of free time
- Increases social skills

*Please submit this feedback to the Santo Center front counter. Thank you!*