

BONNIE C. HUARD

GENERAL CHARACTERISTICS

- Exceptional written and verbal communication skills
- Strong research, information gathering, and assimilation skills
- Excellent organizational ability with attention to detail and accuracy
- Outstanding skills in building collaborative partnerships and fostering teamwork
- Critical thinking, logic and problem-solving skills (previous computer programming experience)
- Proficient computer skills in word processing, spreadsheet, database, and presentation applications

CURRENT PROFESSIONAL EXPERIENCE

Harry and David, Medford Oregon (formerly known as Bear Creek Corporation): Various positions from 1994 to Present

Director, Risk Management 1997 – Present July 2011

(Same position called Risk Analyst 1997; reclassified Risk Manager 2001; and Director Risk Management in 2006)

- Direct company efforts to identify and reduce risk of loss from any operational exposure, but principally from liability and property exposures.
- Manage the company's insurance portfolio by marketing the company as a "risk of choice," evaluating policy language and coverage terms, and selecting insurance coverage. Manage broker relationships and meet directly with insurance underwriters to obtain best terms and conditions for insurance coverage. Background activities include compiling, analyzing, and submitting underwriting specifications and participation in policy renewal strategy conferences.
- Manage claims made by the company for losses, and those made against the company for general, auto and product liability, maintaining a positive corporate image and preventing the escalation of claims to litigation.
- Exercise leadership and internal "marketing" of risk management philosophy by coordinating with operational partners in facilities, engineering, materials, production, and information systems to evaluate recommendations and implement loss prevention improvements.
- Provide risk management services to internal and external customers, including incoming and outgoing insurance certificates.

EDUCATION AND PROFESSIONAL DEVELOPMENT

Bachelor of Arts, Management -- Northwest Christian University (Eugene, Oregon)

Magna cum laude, received the Business & Management Department's highest award as the *Most Outstanding Graduate*, received an *Outstanding Achievement* award and *Outstanding Management Project* award.

Associate in Risk Management (ARM) -- The Institutes (IIA-CPCU)

A three-part professional designation program of study that included risk management, risk control, and risk financing. ARM qualifies through ACE as 12 quarter hours of graduate study.

MATRICULATED CANDIDATE for Chartered Property Casualty Underwriter (CPCU) -- The Institutes (IIA-CPCU)

Experience and ethics criteria met; three of eight course requirements completed, positioned to finish June 2012

Executive Development Program -- Harry and David (Medford, Oregon)

Was nominated, selected, and completed extensive (150 hours) educational program internal to the company, which explored all the operating units of the organization's complex business model. The experience was enhanced by independent research on vertical integration for college coursework Management Project.

AFFILIATIONS

- Risk and Insurance Management Society (RIMS) -- Member of national organization and Oregon Chapter
- Allianz US Client Advisory Board -- Selected as key client risk mgr on 16-member panel for Allianz North America
- Toastmasters International (inactive) -- Achieved Advanced Toastmaster-Bronze and Competent Leader
- Church -- Served in Children's Ministry in various congregations, and other leadership and organizational roles
- Boy Scouts of America -- Enthusiastic Scout Mom, Registered adult leader, Past Troop Committee Member

PROFESSIONAL EXPERIENCE, CONTINUED

City of Medford; Medford, Oregon
Risk Manager July 2011 to Present

Directs the City's Safety, Risk Management, and Loss Control programs, including: Occupational Safety and Health programs, Workers Compensation insurance and claims oversight, Property and Liability insurance and claims response, Employee Benefits, and Unemployment Insurance.

CONTINUING EDUCATION IN:

- Oregon Occupational Safety and Health Administration (OSHA) Safety and Health Management
- Oregon Workers Compensation and Return to Work Programs
- Public Entity Risk Management
- Distracted Driving
- Reasonable Suspicion Testing
- Civil Liability for Law Enforcement
- City Operational Areas: Police, Fire, Public Works, Parks & Recreation

AFFILIATIONS:

- American Society of Safety Engineers (ASSE) – National and Southern Oregon Chapter
- Public Risk Management Association (PRIMA) – National and Oregon Chapter